# Annual Report

Sixteenth Year July 1, 2005 - June 30, 2006

Prepared for: California Department of Education Secondary, Postsecondary, and Adult Leadership Division Adult Education Office Submitted by: Sacramento County Office of Education Outreach and Technical Assistance Network John Fleischman, Executive Director

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INTRODUCTION

The California adult education delivery system works to increase learner outcomes by improving teacher competence and program quality and accountability. California faces the challenges of large numbers of adults who have low literacy and significant ethnic and language diversity, varied services provided by many educational agencies of different types, and the geography of a huge state.

The Outreach and Technical Assistance Network (OTAN) was an outcome of California's adult education strategic planning process of the 1980's, and was originally established as a California federal leadership project in December 1989. Each succeeding California State Plan for Adult Education, from 1989 to 2000, has included the vision of the innovative use of technology to improve access for learners, to improve collaboration among providers, to provide resources to teachers, and ultimately to improve the quality of instruction.

The California Department of Education (CDE) Adult Education Office refunded OTAN from July 1, 2005 through June 30, 2008 by contract #5000. The source of the funding is Federal P.L. 105-220, The Workforce Investment Act of 1998, Title II, Adult Education and Family Literacy, Section 223. The Sacramento County Office of Education (SCOE), the current fiscal agent, respectfully submits this report to the CDE Adult Education Office to detail the accomplishments of the 2005-06 OTAN contract.

With the development and improvement of its services, OTAN has become an ever more essential component in the improvement of California's adult education program.

OTAN is....

Electronic collaboration

Access to information services

Research, development & assistance in utilizing technology

"I find that other states look to California as a *leader in adult* education and are amazed at how far we have *come regarding* literacy and language acquisition - the OTAN Web site allows me to share information." - Leonard Rivera



#### OTAN by the Numbers 2005-06

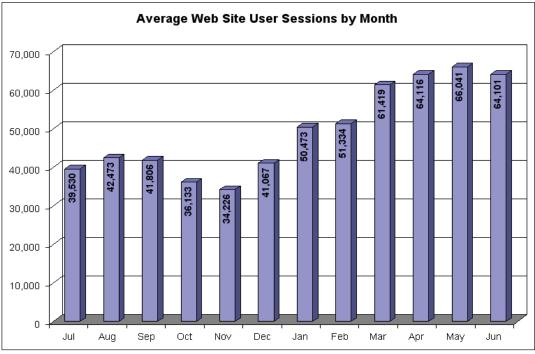
- 168 Total participants in 13 hands-on training sessions regarding Internet resources
- 362 Total participants at 13 conference presentations about the OTAN Web site
- 1,685 Attendance at 31 technology presentations
  - 29 Participants in the Technology Integration Mentor Academy (TIMAC)
  - 72 Number of teachers mentored by TIMAC participants
  - 13 Number of local, regional and state workshops given by TIMAC participants
  - 19 Number of adult education listservs hosted by OTAN
  - 715 Total number of listserv members
    - 8 Number of adult education videos produced
  - 180 Agencies that completed technology plans
- 3,868 Agency staff statewide who completed the survey of computer skills
- 3,303 Circulation of the quarterly OTAN Online newsletter
- 45,048 Email notices sent to members regarding new information of interest
- 2,075 New members on the OTAN Web site
- 1,164 New members on the Adult Ed Teachers Web site
- 8,142 Total Web site members registered
- 61% Largest member job category, teachers
- 24,220 Electronic files and databases on the OTAN Web site
- 789,490 Web site hits per month
- 10,431 Web site hits per day
- 2,339 Technical support services to clients
- 447 New documents on the OTAN Web site
- 1,558 Titles in Adult Education Professional Reference Library
- 1,753 Titles in Adult Education Archives collection
- 457 Titles in VESL/Workplace Clearinghouse
- 7,912 Total of all physical collections
- 2,336 Total number of client services



### 1. The OTAN Web site

The OTAN Web site is widely recognized as the world's largest and most active site dedicated exclusively to adult education with over 24,220 electronic files and database records. OTAN members are part of a virtual electronic community of adult educators. New users register a sign-in name on the site and may choose to complete profile data that is used for networking. The sign-in procedure was simplified in 2005 by eliminating the password requirement.

Some members visit the site only periodically when they perceive a need for certain information. Others establish a regular pattern of usage, logging on once or twice a day to keep up on the "news" and to use the OTAN Web site for electronic resources, electronic networking, and a gateway to other Web sites. An analysis of Web site statistics shows heavy usage and a pattern of stability. Total user sessions per month averaged about 49,300. (Exhibit 1.a)



"It was like finding a gold mine. Right in front of me there were dozens and dozens of activities that teachers had posted. I felt like a kid in a candy store." — F. Carrera

Exhibit 1.a



Exhibit 1.b

Usage varied by month in a pattern related to school schedules and grant funding cycles. Registered membership has established a steady state of about 7,000 active users. (Exhibit 1.b)

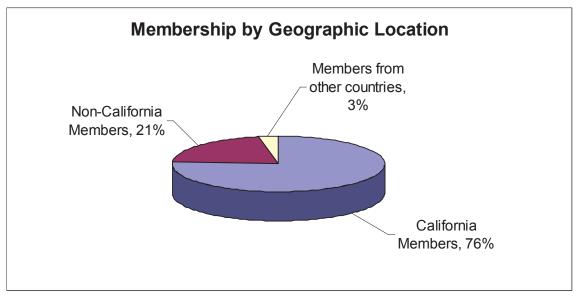
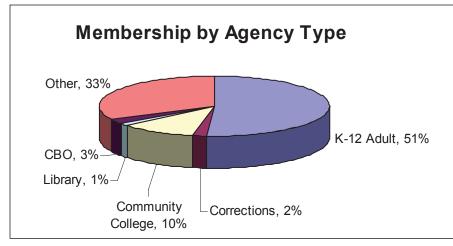


Exhibit 1.c

Periodically, inactive members are reminded by email about the Web site and those who do not respond are deleted from the active directory. 76 percent of the members are from California, 21 percent from other areas of the United States, and 3 percent from other countries. (Exhibit 1.c)



Analysis of the 2006 membership data on agency type indicates that 51 percent are employed by K-12 adult schools, 10 percent are community college employees, 4 percent are from CBO's and libraries, 2 percent from corrections facilities, and the others are divided among US/State/County agencies, universities, workplace development programs, county offices of education, and private schools. (Exhibit 1.d)



While the OTAN Web site gained members in all job categories, the trend for the system to serve teachers as its largest client group (61 percent) continued to grow. One can speculate that the major upgrade of the "adultedteachers.org" section in 2005 and the new content frequently added accounts for its continued attraction for instructional professionals.

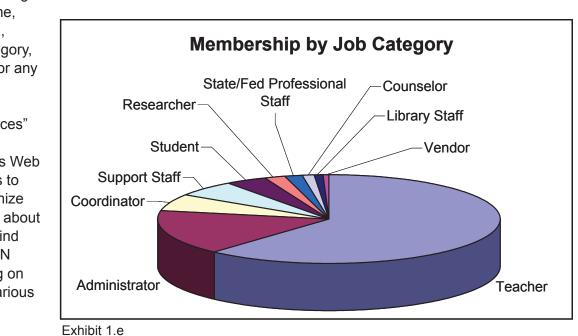
Exhibit 1.d

Analysis of the other profile data on job category shows that 16 percent of the members identify themselves primarily as administrators, 6 percent as coordinators, 6 percent support staff, 4 percent students, 2 percent as state or federal professional staff, 2 percent as researchers, and 1 percent each are counselors, library staff, and vendors. (Exhibit 1.e)

Job-alike networking is one of the collaborative features of the OTAN Web site. Users can search the

directory by name, geographic area, agency, job category, area of interest or any combination.

The "My Resources" feature of the AdultEdTeachers Web site allows users to bookmark, organize and make notes about resources they find on the site. OTAN provided training on this feature in various



workshops, and from it's inception at the beginning of 2005, 907 members made use of this capacity, bookmarking a total of 3,617 resources. Over a hundred users created folders to organize their bookmarks.

News stories for California adult educators are posted on the home page. An RSS feed was added to the OTAN home page this year, allowing users to have OTAN news stories fed to their news aggregator. Forty-five news stories were posted on the home page, and these can now be fed to a personalized Yahoo or Google home page, or some other news aggregator. News stories have been downloaded 8,668 times from March, when the feed was created, to the end of June.

In 2005-06, OTAN initiated a total redesign of the Web site, including new menus, navigation, information architecture and graphic design. A phone survey was conducted of frequent users of the site, moderate users and infrequent users, to determine whether the password protection is a barrier to site use, and what areas of the site would provide most incentive to become a member if password protected. As might be expected, frequent users did not find the password a barrier, but infrequent users did somewhat. Research was begun on ways to address this issue, and ways to make the site more accessible to search engines. The Web site redesign is expected to be completed by January 2007. Due to the redesign, interim efforts to modify and improve the interface were suspended.



### 2. Electronic Collaboration

The Web site averaged 362 new members per month in 2005-06. OTAN members may include in their profile data their information interests, and they may choose to be notified by email of new postings related to their interests. About 51 percent of the members choose to participate in this service. During the 2005-06 year, 37 email notifications were sent to different groups of OTAN members to alert them to new legislative postings, full-text document postings, opportunities available through OTAN and other leadership projects, and educational grant postings, with a total of 45,048 email messages generated in 2005-06. (Exhibit 2.a)

CATEGORY	NOTIFICATIONS	MESSAGES SENT		
Adults with Disabilities	3	3,986		
Calendar Information	1	845		
Classroom Activities	1	907		
Elementary Basic Skills	2	3,583		
ESL	5	6,242		
Full Text Documents	1	1,865		
GED	1	228		
General Announcements	6	8,683		
High School Subjects	1	228		
Internet in the Classroom	2	1,206		
Legislative Information	6	4,743		
Lesson Plans	2	1,711		
Marketing Email	4	7,807		
Older Adult Programs	1	1,149		
Research Summaries	1	1,865		
Totals	37	45,048		

#### DIRECTED EMAIL NOTIFICATION

"I work with immigrants at a local community college and have found your site to be immensely helpful to me and my students. It is greatly appreciated." — Diana Moll

Exhibit 2.a

Through news items and links, OTAN also facilitated surveys conducted by CASAS and CALPRO. The Adult Education listserv (electronic discussion group) services provided by OTAN expanded during the 2005-06 year. OTAN hosts both open and closed lists. Examples of open lists are the Technology Mentor Network and the California Adult Education Administrators list, to which any interested party may subscribe. The OTAN Web site has a page featuring easy subscription to public listservs hosted by OTAN and by other agencies for non-profit professional organizations and for other user groups. The most active of the public listservs hosted by OTAN continued to be the Technology Mentor Network, with 107 new topics and a total of 265 messages sent this year.

During 2006, OTAN continued to provide email list services to the CDE Adult Education Field Partnership Team with 16 regional and agency type listservs for the use of representatives. These are closed lists, where members must be from the particular region. New Field Partnership Team representatives were trained on managing their regional list, and a total of 1,439 Partnership Team list messages were sent in 2005-06. (Exhibit 2.b)

PARTNERSHIP TEAM LISTS 2005-06				
DESCRIPTION	MEMBERS	NEW TOPICS	MESSAGES SENT	
Adult Education Office and Field Partnership Team	45	239	260	
Region 1 - CDE Partner Team	25	128	131	
Region 2 - CDE Partner Team	25	8	9	
Region 3 - CDE Partner Team	28	21	22	
Region 4 - CDE Partner Team	42	125	193	
Region 5 - CDE Partner Team	25	0	0	
Region 6 - CDE Partner Team	27	337	362	
Region 7 - CDE Partner Team	52	4	7	
Region 8 - CDE Partner Team	23	265	296	
Region 9 - CDE Partner Team	49	134	159	
Region 10 - CDE Partner Team	42	115	127	
Region 11 - CDE Partner Team	48	246	273	
CAAEP Programs - CDE Partner Team	20	54	57	
CBO & FBO - CDE Partner Team	90	0	0	
Community College - CDE Partner Team	44	5	11	
Library & Literacy Programs - CDE Partner Team	26	2	3	
Grand Totals	341	1261	1439	

Exhibit 2.b

OTAN also began hosting eight new private listservs during the year, including a list for California Jail Educators and one for the California Native Language Literacy Taskforce. (Exhibit 2.c)

NEW LISTSERVS HOSTED IN 2005-06				
DESCRIPTION	MEMBERS	NEW TOPICS	REPLIES	MESSAGES SENT
CAAEP Programs - CDE Partner Team	20	54	3	57
CALPRO Field Initiative List	12	19	46	65
CA Jail Educators List	80	11	57	68
California Native Language Literacy Taskforce	27	45	46	91
Adult Learner Persistence	4	0	0	0
Region 8 ELC Networking Group	24	0	0	0
CALPRO Site Based Professional Development Pilot	24	9	19	28
Central CA Adult Education Small Schools Network	10	1	0	1
Totals	201	139	171	310
Exhibit 2.c				

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A total of 18 lists were hosted this year outside of the Partnership Team lists, with a total of 994 members and 336 topics posted. (Exhibit 2.d)

LISTSERVS HOSTED OTHER THAN PARTNERSHIP TEAM FOR 2005-06				
DESCRIPTION	MEMBERS	NEW TOPICS	REPLIES	MESSAGES SENT
OTAN - Algebra Planning Committee	14	0	0	0
Adults with Disabilities Bay Area Network	48	30	50	80
California 231 Community College	24	0	0	0
CA Adult Education Sesquicentennial Committee	29	0	0	0
CA K-12 Adult Administrators	149	15	4	19
CDE AEO Data Reporting Sub-Group	9	0	0	0
English For All Discussion	152	2	1	3
CALPRO Field Initiative List	12	19	46	65
CA Jail Educators List	80	11	57	68
CDE AEO Leadership Projects	15	40	38	78
CALPRO LPRP Connections	225	43	31	74
CALPRO Mentor Task Force	23	0	0	0
California Native Language Literacy Taskforce	27	45	46	91
CA North Coast Adult Administrators	22	0	0	0
Adult Learner Persistence	4	0	0	0
Project STAR Discussion	44	14	24	38
CALPRO Site Based Professional Development Pilot	24	9	19	28
Central California Adult Education Small Schools Network	10	1	0	1
Tech Mentor Network	83	107	158	265
Grand Totals	994	336	474	810

Exhibit 2.d

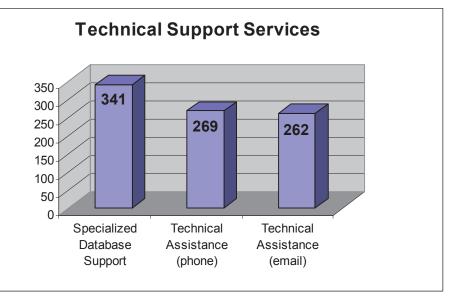
The Question and Answer areas in the main OTAN Web site and in Adult Ed Teachers are designed as places that adult educators can get information about any adult education topic. Members use a "send a question" form to query OTAN's adult education experts. Members may also answer questions posed by others.

OTAN staff persons monitor the questions and consult field experts so that no question goes unanswered. There is a browse feature and a keyword search to locate information already posted on a topic. There are currently 36 topics on these bulletin boards.



### 3. Technical Support / Training

TAN has support staff that provides telephone, email and onsite technical support to new and continuing users. During 2005-06, direct technical support was provided to 872 clients. (Exhibit 3.a)



"Wonderful information, so much to learn. so much to *explore...thanks* for the workshop. I really hope other colleagues will catch the excitement, energy, and enthusiasm to integrate technology into their lives and classrooms. Thank you so much." - Participant

#### Exhibit 3.a

Clients used technical services to resolve password problems, locate information on the Web site, interpret error messages, troubleshoot difficulties with browsers or other software, and download and/or upgrade browsers or other software. The number of technical support contacts is lower than it has been in previous years, which may reflect OTAN's services becoming easier to use and/or the field becoming more comfortable with accessing online information. Part of the decline can also be attributed to the elimination of the password requirement and part to CDE developing a streamlined online grant application process for which no new agencies were allowed to apply. A high degree of satisfaction with technical support services is indicated by electronic client surveys. (Exhibit 3.b)

Parts of the client surveys asked how the OTAN Web site has changed communication with other adult educators. Users noted that they were able to submit reports, surveys, and course approvals online, that they had better access to and response from CDE and Leadership Project staff, and that they were able to share more ideas and opinions through workgroups, conferences, and listservs. (Exhibit 3.c)

In the same client surveys, users indicated how they have used the information in OTAN Resources. The largest number used the system to access workshop and conference information, as well as find course outlines to use as models. Other high usage included keeping current on legislative information impacting programs, locating information for improving instruction (best practices), looking up California and federal regulations, finding adult education program requirements,



#### A. Was your technical problem solved?

Answer	No. of times answered	Percentage
Yes	64	89 %
No	4	6 %

B. How would you rate the technical assistance you received?

1=poor	5=excellent		
Answer	No. of times answered	Percentage	
5	55	76 %	
4	10	14 %	
3	1	1 %	
2	0	0 %	
1	0	0 %	

and accessing funding information for writing proposals. Other uses that were recorded included locating directory information about individuals, locating vendors of adult education materials, finding data for making a presentation, obtaining a multi-media presentation, and finding references or full text articles for writing a report. (Exhibit 3.d)

Surveys of both technical services and reference services clients included a question on Web site ease of use. The majority of respondents rated the Web sites as "excellent" or "good" even though they had requested assistance. (Exhibit 3.e)

#### C. Check what OTAN Technical Assistance Services helped you do:

Task	No. of times answered	Percentage
Resolve ID/password problems	24	33 %
Other	12	17 %
Locate information on the OTAN Web site	9	13 %
Interpret or explain an error message	8	11 %
Use a Web browser	3	4 %
Troubleshoot Web browser problems	2	3 %
Make hardware selections	1	3 %
Make software selections	1	1 %
Troubleshoot Firewall/Proxy Server problems	1	1 %
Exhibit 3.b		

#### How has the use of the OTAN Web site changed the way you communicate with other adult educators?

Task	No. of times answered	Percentage
Able to submit other data online (reports, surveys)	41	47 %
Able to submit Course Approvals (A22) online	34	57 %
Provides direct access to CDE & Leadership Project (CASAS, CALPRO, CDLP) staff	31	15 %
Able to share more ideas & opinions through workgroups, conferences, & list servers	13	43 %
Other	11	18 %
Provides better response (feedback)	10	14 %
Exhibit 3.c		

#### E. How have you used information in the OTAN Web sites?

Task	No. of times answered	
For quick access to workshop and conference information	44	61 %
To model on sample course outlines/lesson plans	44	61 %
To keep current on legislative information impacting programs	37	51 %
To locate information for improving instruction (best practices)	35	49 %
To look up California or federal regulations governing adult education	33	46 %
For support in integrating technology into instruction	28	39 %
To find adult education program requirements	28	39 %
To access funding information for writing proposals	23	32 %
To locate directory information about individuals	22	31 %
To find data for making a presentation	19	26 %
To find references or full text articles for writing a report	17	24 %
To locate vendors of adult education materials	16	22 %
To obtain a multi-media presentation	9	13 %
Other	4	6 %
Exhibit 3.d		

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Hands-on training sessions are also provided through classes scheduled in appropriate lab sites

around the state. There are three OTAN Web site courses that focus on locating and using Internet resources by using the OTAN Web site as a portal. One is specifically for administrators, one for teachers, and one that focuses on EL Civics resources for teachers. Handouts for the three training sessions are posted in PDF files, and there are additional specialized resources posted. During the 2005-06 year, 13 training sessions on the use of the OTAN Web site were provided for 168 total participants. (Exhibit 3.f)

# F. How would you rate the OTAN Web site for ease of use?

5	=excellent
No. of times answered	Percentage
36	50 %
25	35 %
5	7 %
0	0 %
0	0 %
	No. of times answered 36

Exhibit 3.e

OTAN WEB SITE TRAINING SESSIONS				
COURSE TITLE	TRAINING SESSIONS	PARTICIPANTS		
Internet Resources for Adult Ed Teachers	11	145		
PDC Workshop on OTAN Support Services	1	9		
Internet Resources for ESL/EL Civics Teachers	1	14		
Totals	13	168		

Exhibit 3.f

Participant evaluations indicated a high degree of client satisfaction with the training. (Exhibit 3.g)

OTAN WEB SITE TRAINING EVALUATION SUMMARY	
	Average Score
1. The workshop objectives were clearly stated.	4.88
2. The overall workshop was easy to follow and understand.	4.86
3. The trainer spent ample time answering questions.	4.93
4. The workshop handouts and visual presentations were used effectively.	4.82
5. There was enough time to complete each section of the workshop without feeling rushed.	4.74
6. The hands-on portion of the workshop made the information easier to learn.	4.90
7. I feel comfortable enough with the OTAN Web site to begin exploring other features on my own. (only applicable for some workshops)	4.83
8. I would highly recommend this workshop to a friend or colleague.	4.85
Overall Rating Average	4.85
Total Number of Responses	140

Exhibit 3.g

Although surveys at the conclusion of workshops give us important information about client satisfaction, OTAN also is committed to tracking the outcomes of training. Since 2004-05, the effort to get feedback has included encouraging participants to complete a brief homework assignment. Those participants who submitted a homework assignment to OTAN received an extra hour of credit for continuing education and a certificate. In 2005-06, 36 participants in OTAN Web site courses completed the homework.



With the goal of piloting new technologies to improve access to users in remote locations, OTAN began using the Breeze online meeting system to conduct meetings and workshops online. All technology plan training was conducted online, as will be described in Section 14. In addition, online meetings were held for participants in the Technology Integration Mentor Academy (TIMAC), and one online workshop was offered on the topic of Freeware and Shareware for Adults with Disabilities. Although only five of the 16 registered participants actually participated in the workshop, it is anticipated that as the field gets used to this new technology there will be more participation in online workshops.

In addition to online meetings, TIMAC hosted a videoconference for first year participants, featuring a visit to Año Nuevo State Park to see a live webcam of the elephant seals and to discuss with the host ranger the possibilities for bringing videoconferencing opportunities to adult schools. This event was a collaboration with the state parks PORTS project, Parks Online Resources for Teachers and Students, at <u>http://www.ports.parks.ca.gov</u>.

Another approach to offering training for remote regions is to provide workshops on a CD. OTAN acquired licenses for Captivate, a software program that captures screen actions and turns them into movies, in order to demonstrate computer activities. In addition, it is possible to record narration for these movies, thus creating a workshop on a CD. The first product, PowerPoint in the Adult Education Classroom, will be available in the fall of 2006.

OTAN responded to the need for technology integration in the corrections field by attending the jail educators work group at the CAEAA conference in February, and initiating a listserv for jail educators through which programs were able to more easily network with each other, share information and plan events. Jail educators were also encouraged to have instructors apply for the Technology Integration Mentor Academy.

### 4. CDE Adult Education Office Support

n the SCOE server, OTAN supports five major Adult Education Office online systems, Web sites that allow the field to apply online for CDE grants and to complete mandated reporting requirements. These systems are seamlessly linked from the CDE Adult Education Office Web site. The largest project in 2005-06 year was the continuing development of the Combined Adult Education Office Database that allows CDE office and field staff online access to CDE data. Online databases that support the CDE Adult Education Office include:

- Combined Adult Education Office Database (Exhibit 4.a)
- Workforce Investment Act (WIA/AEFLA) Adult Education and Family Literacy
   Sections 231 and 225, and EL Civics Online Grant application (Exhibit 4.b)
- Course Approval System (formerly A22) (Exhibit 4.c)
- English Literacy and Civics Education Technology Plan online submission (Exhibit 4.d)
- J-18/19A Addendum, Annual Report of Adult Education, Average Daily Attendance, Enrollment, and Enrollees (Exhibit 4.e)
- Adult Education Provider Directory (Exhibit 4.f)

California adult educators and CDE staff benefit from time and cost-efficient data entry and electronic systems that are evaluated and improved every year. All of the Web sites provide password-protected Web access to a wide variety of field agencies as well as CDE staff. Field agencies enter information online into a web-enabled database that is transmitted directly to CDE for staff use. The Web sites also provide access to live data for CDE staff in the field.

The Combined Adult Education Office Database is being developed to provide online access to CDE data by CDE office and field staff. It maintains agency and site level data and links to online grant applications for funding through the Workforce Investment Act, to approval letters for state apportionment, to J18/19-A Addendum reports, and to the Technology Plans. Updates to agency information on this site are immediately reflected on the Adult Education Provider Directory. An agency contact report form, reporting system, and executive summary information area are under development. (Exhibit 4.a)

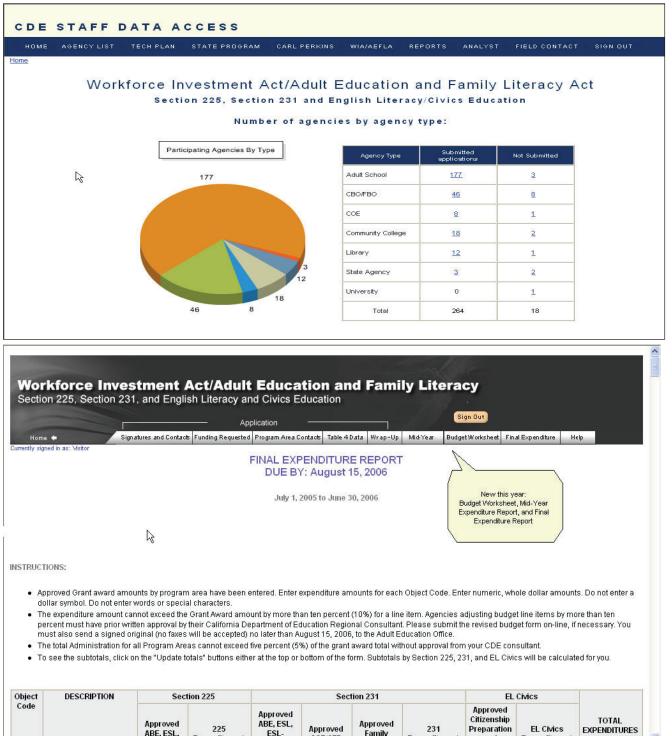
"Kudos to OTAN for making federal applications and tech plans more palatable, reasonable and do-able." — Gregg Ramseth

### **Combined Adult Education Office Database**

E STAFF DATA ACCESS				IE Agen	AGENCY cy List	'LIST TECH PLAN STATE PROGRAM CARL PERKINS	S WIA/AEFLA	REPOR	TS AN		TACT SIGN OUT
<text></text>	<text></text>	<text></text>	<text></text>			Agen	icy List				
1       Deviced DADAECE 1 (Marcalance) 2	Image: State Stat	<pre></pre>	<pre></pre>			540 agencies. This list represent	ts District or headqua	irters-level :	ites.		
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Weingamg won Stydow         District           2         Active         Additional District         119         664212         11a         Weingamg won Stydow         District           3         Active         Additional District         119         198         110         Weingamg won Stydow         District           4         Active         Additional District         Statuse         2004         Heinerley Odditi-Ley Weingamg won Stydow         District           5         Maneidal District School District         338         Y262         4         Keinern Norton         District           6         Adrite Admiteda Curcit Cifficie Eleboration         01         Hitter         Nameda Curcit Cifficie Eleboration         District           8         Adrite Admiteda School District         101         61127         4         Keinern Norton         District           9         Adrite Admiteda School District         104         64223         11a         Weingang won Sydow         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The combined WIA/AEFLA supplemental funding application, Section 225, Section 231, and EL Civics, was successfully used in 2005-06 by 271 agencies to apply online for continued grant funding, submit budget information, and report projected and final budget expenditures. Features include a user-friendly navigation system, help screens, and visitor access. In addition to real-time, online statistics during the application period, CDE staff has online access to agency grant applications, budget worksheets, mid-year expenditure reports, and final expenditure reports. (Exhibit 4.b)

#### **Workforce Investment Act Application**



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Expenditures

Expenditures\*

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(225, 231 & EL

Expenditures\*

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	Agency	Agency Type	Grant Application	Budget Worksheet	Mid-Year Report	Final Expenditure	Consultant Name
	ABC Unified School District	District	04/03/2006 [PDF]	01/26/2006 [PDF]	06/06/2006 [PDF]		Wolfgang von Sydow
	Acalanes Union High School District	District	04/20/2006 [PDF]	01/25/2006 [PDF]	05/31/2006 [PDF]	08/02/2006 [PDF]	Gloria Guzman- Walker
	African Community Resource Center	CBO/FBO	04/27/2006 [PDF]	02/02/2006 [PDF]	06/01/2006 [PDF]		Kimberley Garth-Lewis
	Alameda County Office of Education	COE	04/27/2006 [PDF]	07/31/2006 [PDF]	04/24/2006 [PDF]	08/14/2006 [PDF]	Karen Norton
	Alameda Unified School District	District	04/07/2006 [PDF]	01/27/2006 [PDF]	04/06/2006 [PDF]	08/14/2006 [PDF]	Karen Norton
	Alhambra City High School District	District	04/21/2006 [PDF]	01/19/2006 [PDF]	07/05/2006 [PDF]	08/14/2006 [PDF]	Wolfgang von Sydow
	Alum Rock Educational Foundation	CBO/FBO	04/19/2006 [PDF]	02/22/2006 [PDF]	04/28/2006 [PDF]	08/31/2006 [PDF]	Gloria Guzman- Walker
	Anaheim Union High School District	District	04/26/2006 [PDF]	04/27/2006 [PDF]	04/27/2006 [PDF]	08/15/2006 [PDF]	Steve Schwendimann
	Anderson Union High School District	District	04/27/2006 [PDF]	08/17/2006 [PDF]	07/07/2006 [PDF]		Sheila Bollenbach
		District	04/27/2006 [PDF]	07/21/2006 [PDF]	04/27/2006 [PDF]	08/07/2006 [PDF]	Vicki Prater
	Anderson Valley Unified School District	District	C IIIIII IIIII				

- Provided online grant application system to 271 applicant agencies
- Real-time online statistics for CDE staff, including number of applicants by grant type, number of new applicant agencies, number of agencies signing in each day, applicant agencies by agency type, agencies requesting funding in new areas, and continuing agencies that did not apply
- Online access to agency grant applications, budget worksheets, mid-year expenditure reports, and final expenditure reports for CDE staff
- Provided "Visitor" access for anyone wishing to preview the Web site without signing in.
- Agencies can choose to have a copy of a past report emailed to them in PDF format
- Extensive real-time error checking allows agencies to enter information right the first time

The Course Approval Request System: Continuing features for CDE staff include online review and approval and search functions. Continuing features for the field include real-time error checking, online access to prior approval letters, and email notification of deadlines and CDE announcements. (Exhibit 4.c)

Exhibit 4.b



#### **Course Approval Request System**

	roval Reque					Sign Out		
	A	gency Contacts	FY 2005-06	FY 2006-07	Wrap-Up	Help		
ined in as: AAA Test Agenoy								
		Welcome	Test accou	unt!				
N								
programs and courses. The c includes "Suggested Class Titl	vamp the A-22 Course Approval List course list includes approximately 13 tles" that are historical identifiers as a itles, you may offer your students or	0 Course Titles th a reference to be	hat your agency r able to match yo	nay select to crea our past classes v	te your school's ca vith current Coursa	atalogue of c Titles. Beca	lass offerings. It ause the Course 1	also litles
approval to the CDE. You do n	will remain the same as in years pas not need to select the "Suggested Cla ult Education Office and an Approval technical assistance.	ass Titles," they a	are there for guid	lance and referen	ce points. Upon ap	oroval, you v	vill receive an	N
agencies submit their outlines	"Class Outlines" that have been subr to CDE and OTAN, so we suggest y It the state can share. We urge ager	you check this list	regularly. We w	ant to make this in	teractive statewide	e and expand	d the number of	
our agency's status for fi	iscal year 2006-07 is <i>not approve</i>	₽đ.						
		00		ated 09/09/000E is	currently awaiting	CDE action		
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- Extensive real-time error checking allowed agencies to enter information right the first time Agencies receive email notification of deadlines and CDE announcements •
- •

Exhibit 4.c

OTAN facilitated technology planning by 180 agencies in 2005-06. A Technology Plan Development Web site guided agencies to create a seven-part technology plan and submit it for review by Technology Field Colleagues. Over 3,868 teachers and other staff used the online computer skills assessment, and programs could view results in a chart that allowed them to identify areas of training need. (Exhibit 4.d) Training on how to create and submit the technology plan was provided to the field through online meetings (conference call with shared online viewing). Fewer staff required training this year as no new agencies were admitted to the program. Six online trainings were offered to 97 new and continuing agency staff.

#### **Technology Plan Staff Skills Assessment**

Path: <u>Home</u> » <u>Curren</u> /ou are signed in as OT/						<u>Loq</u>
	in the control of the		s Self Assessment -	Part 1 of 3		
		Be sure to press "Sa	ve" at the page bottom to re	cord your information.		
- Continue						
		Beginner	Novice	Independent	Expert	
Computer	Usage					
No Experie	ence	Can use a computer that is turned on with an application running to do specific tasks	Can turn computer on & off safely; launch and quit applications; type, use mouse and interface (windows, menus)	Can connect / disconnect basic components (mouse, keyboard, monitor, printer); perform basic maintenance (e.g. clean mouse)	Can install cards, drivers, perform intermediate maintenance / troubles hooting (e.g. examine cards for secure connections, test components &	
	0	0	0	0	peripherals)	
Computer	Integration into	Instruction	1	1		
No Experie	ence	Does not use computer- based technologies in the classroom	Learning about programs and strategies to use	Uses computer-based technology three or four times a semester and encourage students to use it for assignments	Models and teaches students to employ computer-based technologies for communication, problem south and data analysis	
	and the second sec		Section and a section of the		مليميك المتيريك المحيد	يحدقهما متم

- Real-time error checking allowed agencies to enter information correctly the first time
- Agencies received email notification of deadlines and CDE announcements
- Other features included tracking progress of Technology Plan and displaying status of completed sections

Exhibit 4.d

The online system for adult schools to complete the J-18-19A Addendum (the Annual Report of Adult Education Average Daily Attendance, Enrollment, and Enrollees) provides 337 agencies with a password protected online reporting system. Current and past reports can be mailed to the agencies in PDF format. (Exhibit 4.e)

#### J18/19 Addendum

igned in a	as: AAA Test Agenoy					
	Your agency has submitted a J-					
	If you need a copy of your subm "Step THREE> View/Print Pre	ittal for your records, you may c vious Submittals"	lick on the link(s) below. For sub	omittals from previo	ous years, go to	
	To revise your previous submitta		av needed revisions, and submit	your Addendum a	rain	
	To revise your previous submitta	i, jump to istep i wo , make a	Ty needed revisions, and submit	your Addendum ai	jam.	
	Fiscal Year	Submitted?	Date Submitted			
	2005-06	Yes	08/11/2006	<u>Download a</u> PDF copy	<u>Get via Email</u>	
	2004-05	Yes	05/10/2006	Download a PDF copy	<u>Get via Email</u>	
	You will need the latest version document, uninstall your Adobe review Adobe's special instructio If you continue to experience dif links in the table above.	Reader and install the newest v ons at <u>http://www.adobe.com/pr</u>	oducts/XPinstalInotes.html.	WindowsXP users	may want to	
	Copies of previous J-18/19A sub	mittals are available. Click on "\	/iew/Print Previous Submittals" ι	under "Step Three"	, above.	
	nii					

- "Visitor" access for anyone wishing to preview the system
- Extensive real-time error checking allows agencies to enter information right the first time

Exhibit 4.e



The online California Adult Education Provider Directory includes both state and federally funded agencies. Limited English speakers looking for a nearby program can search the directory for a list of local programs together with links to transit information and maps to the site. While the simple search finds schools by zip code, the advanced search provides results based on county, agency type, or program offered. (Exhibit 4.f)

#### California Adult Education California Adult Education Provider Directory < Home Search by District or Site Name District Name (partial match allowed) School/Site Name (partial match allowed) Search by Region or County Type of Select Program(s) County Select County(s) ^ program Adult Literacy/High School Diploma Alameda offered Alpine Adults with Disabilities (Only available for Amador Career Technical Education (CTE) / Apprenticeships School Districts) Butte English as a Second Language (ÉSL) & Citizenship Calaveras Older Adults Colusa Parenting, Family, and Consumer Awareness Adult Education Agency Type Select Agency Type 🗠 Select Region(s Service Region Adult School 1. Northcoast CAAEP 2 Northeastern CBO/FBO 3. Capitol COF 4. Bay Community College 5. South Bay 6. Delta Sierra District Antiana < CA Adult Education Provider Directory (www.otan.us/directory) is a searchable directory of . schools and agencies offering adult education programs •

#### **California Adult Education Provider Directory**

- Limited English speakers looking for a nearby program can search the directory for a list of local
- programs together with links to transit information and maps to the site
- Simple search finds schools in designated zip code areas •
- Advanced search provides results based on county, agency type, or program offered •
- Schools and agencies can submit changes and corrections so that directory information is continually updated

Exhibit 4.f

OTAN staff provides telephone technical support to adult educators using the five online systems. During the 2005-06 contract year OTAN staff logged 91 services related to the Technology Plan, 96 services related to the Combined Federal Grant, while the Course Approval Request System and J18/19-A Addendum reporting support logged 77 and 39 services respectively. (Exhibit 4.g)

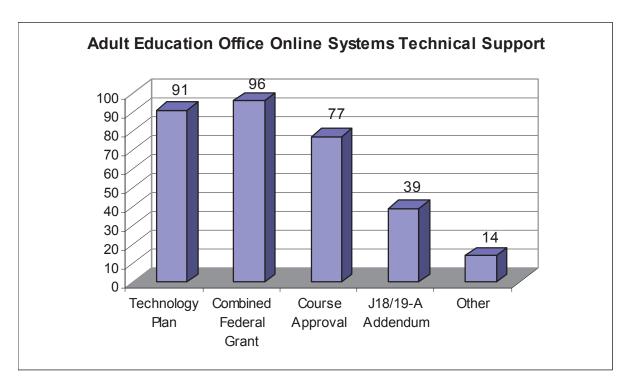


Exhibit 4.g



### 5. Publicizing OTAN

n order to ensure optimum usage of communicative technology by adult educators and to obtain client input, OTAN engages in a variety of strategies for publicizing OTAN products and services.

OTAN uses as a marketing tool a colorful folder with photos and graphics highlighting OTAN's mission and major objectives. Inserts in the folder, updated every year, describe OTAN's services in four major areas – electronic collaboration, technology development, access to information sources, and use of instructional technology. Folders are used to hold agendas for meetings and handouts for workshops. They are also mailed with a cover letter to all new administrators in California adult schools.

The tri-fold color brochure is updated annually and widely distributed. A quarterly newsletter, *Online Connection*, is mailed to members who have provided a mailing address for the directory and an electronic version is also posted on the Web site. Four newsletters were mailed this year to over 3,300 persons.

OTAN markets its Web sites and other services at the conferences held by professional organizations of California educator groups. A trend during the year has been toward confining workshop presentations to new features of the Web site and using vendor exhibits to be sure that there is continuing awareness of OTAN services and to make contact with new teachers and administrators.

During the 2005-06 year, staff made a total of 13 presentations on the OTAN Web site with a total of 362 participants (Exhibit 5.a)

"I enjoy receiving your newsletter. Thanks for your dedication and hard work in providing user-friendly resources to adult educators." — Dale Hamad



	OTAN PRESENTATIONS					
DATE	PRESENTATION TITLE	LOCATION	PARTICIPANTS			
8/29/05	OTAN and Adult Education Teachers	West Contra Costa	83			
9/8/05	Internet Resources for Adult Education	Mt. Diablo Adult School - Loma Vista Campus	15			
10/15/05	Internet Resources for Adult Education	LA Convention Center	40			
10/22/05	Internet Resources for Adult Education	University of Southern California	12			
11/5/05	Internet Resources for Adult Education	CCAE Central CA - Fresno Adult School	22			
11/19/05	150 Years of CA Adult Ed Activities	CCAE South Coast Conference - Wyndham Hotel	5			
2/23/06	OTAN Services	Long Beach, Leadership Cohort 2	16			
2/23/06	OTAN Services	Long Beach, Leadership Cohort 1	13			
3/15/06	Lesson Plan Builder	TESOL, Tampa	18			
3/17/06	AdultEdTeacher.org	TESOL, Tampa	10			
4/7/06	TELL-IG Colloquium	CATESOL San Francisco	40			
4/8/06	Create Your Lesson Plan Online and Share	CATESOL San Francisco	63			
5/5/06	Keeping Our History Alive	Sacramento	25			
		TOTAL	362			

Exhibit 5.a

During the 2005-06 year, OTAN had vendor exhibits at 9 professional conferences and logged contacts with 393 individuals. (Exhibit 5.b)

PROFESSIONAL CONFERENCE VENDOR EXHIBITS				
DATE	EXHIBIT LOCATION	EXHIBIT CONTACTS		
9/29/05	ACSA Conference, Rancho Mirage	45		
10/15/05	San Diego Regional CATESOL - San Diego COE	47		
10/15/05	LA Convention Center	30		
10/22/05	University of Southern California	30		
11/5/05	Sierra College, Rocklin	55		
11/5/05	Fresno Adult School	22		
11/19/05	CCAE South Coast Conference - Wyndham Hotel	27		
4/7/06	CATESOL - San Francisco	84		
5/5/06	CCAE Conference - Radisson, Sacramento	53		
	TOTAL	393		

Exhibit 5.b

OTAN has a system to stimulate interest among inactive members and to keep the Web site directory current. Members who are inactive for several months receive email reminders about the site before they are deleted. The reminders include their user IDs. An analysis of statistics shows that 12.48 percent of inactive members who receive a marketing email respond by logging into the site. (Exhibit 5.c)

MARKETING EMAIL TOTALS						
DATE POSTED	NUMBER EMAILS	LOGGED IN	% RESULTS			
7/26/06	2661	285	10.7			
4/14/06	2260	340	15			
1/25/06	2147	239	11.1			
11/30/05	2024	217	10.7			
8/24/05	1376	205	14.9			
AVERAGE	2093.6	257.2	12.48			

Exhibit 5.c

A comparison of inactive and deleted users over the years has indicated that the number of inactive users in the directory increases and decreases proportionately to the membership growth, indicating a consistent pattern of attracting "surfers" and of meeting the information needs of primary clients.

Print marketing materials were developed and distributed at conferences and workshops within California. Services such as the Technology Integration Mentor Academy and the online Lesson Plan Builder are highlighted. (Exhibit 5.d)



#### **OTAN Sample Marketing Flyers**



# California Adult Education Lesson Plan Builder

Outreach and Technical Assistance Network

The **Lesson Plan Builder** is an online tool for adult education teachers to use in creating effective lesson plans, and can be found at <u>www.adultedlessons.org</u> Worksheets, quizzes, or other handouts, can be uploaded and stored with the lesson plan and are accessible from anywhere.

The **Lesson Plan Builder** is based on Madeline Hunter's lesson structure – warm-up, introduction, presentation, practice, evaluation and application. Parts of the lesson may be created and saved in any order, so if a teacher prefers to build a lesson starting with the assessment, this lesson planning tool makes it possible. After the lesson is complete, it can be saved online, downloaded as a PDF document, and printed or emailed to a colleague.

### Features of the Lesson Plan Builder

- Create a lesson plan in 9 steps
- Select related CASAS and/or SCANS competencies
- Upload handouts
- Create an evaluation rubric
- Save and print
- Get help by phone or online through context sensitive help links
- Base lesson on CASAS
   Content Standards
- Link to CASAS QuickSearch to find relevant textbook pages

BUILDE	R	BASIC INFORMATION
/ Home	Create a rubric at Rubistar   Uple	oad an attachment   Find Assessments Get Help Here !   Sign
	PURPOSE: Name	and describe your lesson.
sson Preparation		
Basic Info	Program Area	Citizenship
Objectives	i Togram Area	EL Civics
Resources		English as a Second Language
		Other program area:
1. Warm-up/ Review	Name of the lesson	My Family Tree
2. Introduction	[Example lesson: "Reading medicine labels"]	
3. Presentation		This class focuses on the four language skills of listening, speaking, reading, and
4. Practice	Brief description	skills of listening, speaking, reading, and writing. The focus skills for this lesson
5. Evaluation	Developed by	Marian Thacher
6. Application/ Extension	Co-contributors	Randi Knutson
int Lesson Plan	Number of sessions needed	1
	Time required for	3 hrs

Save lesson plans online, share with a colleague, have them available for a sub, and submit lessons to the OTAN online lesson plan collection.

For more information: Marian Thacher, OTAN, mthacher@otan.us

Exhibit 5.d



#### **OTAN Sample Marketing Flyers**



## California Adult Education Technology Integration Mentor Academy

California Department of Education Adult Education Office

Technology has become an integral part of our lives and an important component of basic literacy. Adult Education students need technology skills along with other basic skills, and teachers need to upgrade their skills in order to use technology effectively in the classroom. OTAN has responded to the need for technology mentoring for teachers by offering a Technology Integration Mentor Academy (TIMAC) to train and support candidates from local programs to become the technology mentors for their programs.

TIMAC began in 2004-05 with 15 participants representing most program areas, program sizes, and regions in the state. They came to Sacramento for intensive training four times during the year, and were supported by a technology mentor as they worked on their projects at their agencies.

Participants received training in:

#### • Mentoring theory and practice

- Progressive mentoring skills model
- Listening, helping and problem solving skills
- Dealing with resistance
- Goal setting

#### Technology integration philosophy

- Key points
- Roadblocks
- Working with program goals and priorities
- Project planning





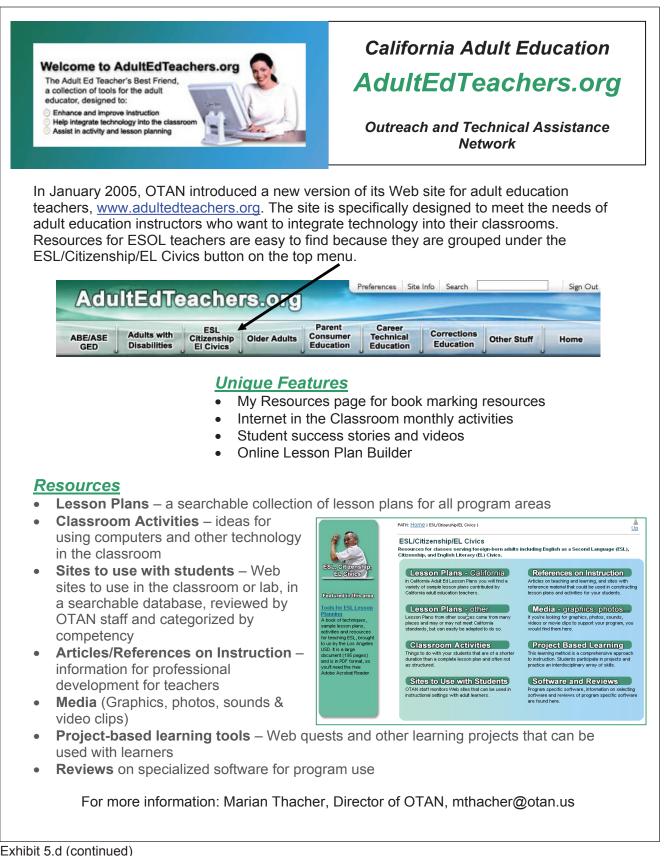
- Technology skills
  - Assessment of technology skills
  - Presentation software
  - Portable keyboards
  - Interactive whiteboards
  - Creating web pages
  - Creating digital movies

Mentoring projects in the first year included building program-specific Web sites, putting quizzes online, getting teachers ready to use PowerPoint for instruction, and more. Videos of project presentations are available on a 2-DVD set from OTAN, <u>www.otan.us</u> and (800) 894-3113.

Exhibit 5.d (continued)



#### **OTAN Sample Marketing Flyers**





#### **OTAN Sample Marketing Flyers**

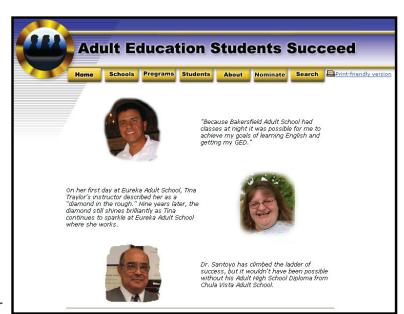


### California Adult Education Students Succeed

California Department of Education, Adult Education Office

The Outreach and Technical Assistance Network (OTAN) maintains the California Adult Education Students Succeed Web page at <u>www.adultedlearners.org</u>. The site contains the learner success stories with a photo and information about the adult education agencies that nominated them.

Adult education in California serves over two million students annually through a multiple provider system of public adult schools, community colleges, libraries, community and faith based organizations, and correctional institutions. The California Adult **Education Students** Succeed project identifies learners who have reached their life goals as a result of their



participation in the adult education system and are now active in their communities. The project disseminates the stories of these former students and the exemplary programs that assisted them. Currently there are 93 successful graduates from 48 adult schools, 2 community college non-credit programs, 1 library literacy program, and a community-based organization.



Jamillah Kirk was determined to escape a difficult family situation. Through the support of community organizations, she entered job skills training at an adult school, is now embarked on a career as



Virginia Poe came to the U.S. from Taiwan in 1984. She studied English in adult school and eventually began working for Child Support Services in Los Angeles County, where she is now a Supervising

Exhibit 5.d (continued)

# 6. Adult Education Collections

TAN's second role is to provide access to information resources. The electronic resources that members access on the OTAN Web site include about 24,220 electronic files and database records. The resources are managed by a database system for efficient storage and searching. (Exhibit 6.a)

FILES POSTED IN OTAN RESOURCES AREA			
FILE TYPE NUMBER OF FILE			
Adult Education Dictionary	400		
Adult Education Links	177		
Adult Education Products	303		
CA Adult Education History	427		
CDE Information	305		
Codes and Regulations	715		
Course Outlines	307		
Document Library	6,201		
Education Grants	359		
For Teachers	2,459		
Legislative Information	183		
Master Calendar	550		
Presentations	67		
Reference Libraries	7,039		
Who's Who	59		
Lesson Plans	341		
Expert Knowledge	150		
PDC Documents	277		
Lesson Plan Builder	2,301		
Students Succeed	362		
TOTAL 24,220			

"Thanks very much! I really appreciate your assistance and the resources provided by OTAN!!" — Don Wilkins

Exhibit 6.a

Information is acquired from a national network of education clearinghouses and agencies. Content specialists and librarians evaluate and catalog the data, and technical staff processes the files for online posting. During the project year, approximately 67MB of new information was added to the online collection, including current documents and archival digital files. (Exhibit 6.b)

DOCUMENTS PROCESSED AND POSTED		ARCHIVAL DIGITAL FILES PROCESSED AND POSTED		
NUMBER OF DOCUMENTS	FILE SIZE	NUMBER OF DOCUMENTS	FILE SIZE	
414	67,392	33	27,611	

DOCUMENT LIBRARY COLLECTION - NEW				
Adult Literacy     1     English (Second Language)				
Distance Education	1	Family Literacy	1	
Educational Research	1	Staff Development	1	

25 65 42 7	Health Education Homeless Migrant	8 19		
42		-		
	Migrant	-		
7		9		
	Model Programs	4		
45	Older Adults	15		
10	Parent Education	13		
5	School Effectiveness	24		
6	School-To-Work	1		
4	Staff Development	25		
28	Student Leadership	5		
12	Technology	50		
39	Telecommunications	15		
30	Vocational Education	40		
14	Vocational ESL	8		
36	Volunteers	14		
84	Welfare Reform	10		
5	Women's Issues	9		
32	Workplace Education	79		
Total Items In Collection: 837				
	45 10 5 6 4 28 12 39 30 14 36 84 5 32	<ul> <li>45 Older Adults</li> <li>10 Parent Education</li> <li>5 School Effectiveness</li> <li>6 School-To-Work</li> <li>4 Staff Development</li> <li>28 Student Leadership</li> <li>12 Technology</li> <li>39 Telecommunications</li> <li>30 Vocational Education</li> <li>14 Vocational ESL</li> <li>36 Volunteers</li> <li>84 Welfare Reform</li> <li>5 Women's Issues</li> <li>32 Workplace Education</li> </ul>		

Exhibit 6.b

Major information areas of OTAN Resources in order of size include:

- Reference Libraries Searchable catalogs of six specialized libraries. Included are Adult Education Reference, Educational Technology Collection, CA Adult Education Archives, CA Professional Development Centers, Employment Training Library, and VESL Workplace Clearinghouse.
- **Document Library** Full text documents in 35 hot topic areas of adult education, including the latest research and information for adult program management and instructional improvement.
- **CA Adult Education Information** Funding, enrollment, and student progress data files from the CDE Adult Education Office, as well reports of surveys and state plans.

- Adult Ed Teachers Information to assist adult education teachers to implement technology in the classroom, find and create lesson plans, locate classroom activities, find vendors, and pursue professional development. Adult Ed Teachers also includes two important online projects. The first is the California Adult Education Students Succeed site, featuring over 150 successful individuals who were formerly adult education students. The second is the online Lesson Plan Builder, a tool allowing teachers to create and share lesson plans online.
- Master Calendar Event information gleaned from dozens of print and electronic sources and
  organized for easy retrieval. Members may search by date, region, category, organization, or
  keyword. A brief description of each event is provided with links to presenter calls, programs,
  registration forms, or Web sites as appropriate.
- **Course Outlines** 536 sample course outlines donated by California adult schools are displayed in relation to the online Course Approval system.
- **Codes and Regulations** Excerpts of some state and federal laws and regulations of particular interest to California adult educators.
- **Adult Education Dictionary** Over 600 adult education terms and acronyms can be searched alphabetically or by keyword or category.
- **Educational Grants** Database of information about funding opportunities available to adult education service providers and educators. The Federal Register and selected professional publications are regularly monitored for grant information. The grant information is accessible by topic areas.
- **California Adult Education History** Revised and updated in 2005 in coordination with the California Adult Education Sesquicentennial. Excerpts from a new book and new video on California adult education history along with searchable indexes, photos, and audio clips from the adult education oral history project.
- Legislative Information Updates on California and federal legislation in process and budget negotiations of interest to adult educators. Advice is posted here on how to influence the legislative process and links to government Web sites.
- **Presentations** Presentations created by CDE, OTAN, or field agencies, and now available on the Web in PDF format.
- Who's Who Searchable databases of California Adult Education Providers, State Directors of Adult Education, and the U.S. Department of Education
- CA Adult Ed Products Online shopping for products of previous California leadership projects as well as curriculum projects developed through mini-grants with other state and federally-funded projects. These resources are available through OTAN on a cost-recovery basis.

Directed emails are sent to members when documents are posted in their indicated areas of interest.

This year, 37 emails were sent for a total of 45,048 messages announcing new postings.

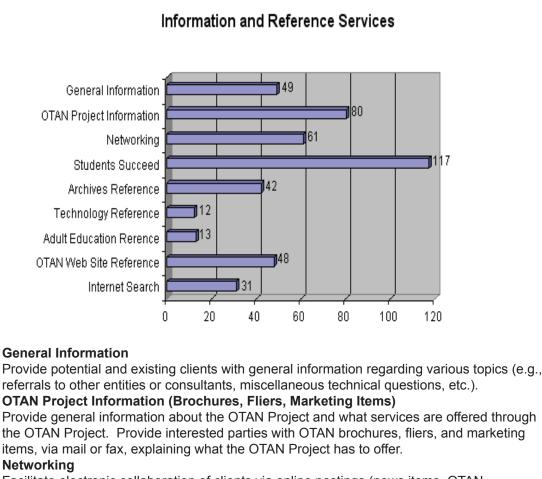
OTAN solicits user input and implements suggestions for improvement. As the depth of information on the site has grown, a variety of navigation aids have been developed – a keyword search, specialized fielded searches, a site outline (or map) and a site index (alphabetical). A popular navigation aid is the Quick Search.

The OTAN Web site is also a gateway or portal to other Web sites of interest to California adult educators. Featured on the site is a searchable database of links. OTAN staff monitors other Web sites and selects the best. Members may select a category of interest and a list of sites, annotated, with live links, is returned.

In addition to the electronic resources, OTAN maintains or sponsors six physical collections, print and non-print. They are the Adult Education Reference, Educational Technology Collection, CA Adult Education Archives, CA Regional Resource Centers, Employment Training Library, and the VESL Workplace Clearinghouse.

## 7. Reference Services

TAN is both a repository and collector of adult education resources and an active provider of client services. Responding to client needs for information communicated by phone or email, staff provides general information, researches the reference collections, and performs custom electronic searches of the OTAN Web site and other Internet information resources. The total number of direct gueries answered was 453. (Exhibit 7.a)



"What I asked for was very difficult to find and the librarian was very helpful." — OTAN member

#### **General Information**

referrals to other entities or consultants, miscellaneous technical questions, etc.). **OTAN Project Information (Brochures, Fliers, Marketing Items)** Provide general information about the OTAN Project and what services are offered through the OTAN Project. Provide interested parties with OTAN brochures, fliers, and marketing items, via mail or fax, explaining what the OTAN Project has to offer.

#### Networking

Facilitate electronic collaboration of clients via online postings (news items, OTAN Exchange, etc.).

#### **Students Succeed**

Questions related to the CA Adult Education Students Succeed Project.

#### **Technology Reference**

Utilizing the Technology Reference Collection to assist in addressing client inquiries.

#### **Archives Reference**

Utilizing the Archives Reference Collection to assist in addressing cient inquiries.

#### **Adult Education Reference**

Utilizing the Adult Education Reference Collection to assist in addressing cient inquiries.

#### **OTAN Web Site Reference**

Retrieve information within the OTAN Web site to address client inquiries.

#### **Internet Search**

Entering various databases (other than those on the OTAN Web site) via Internet to provide online searches to address client inquiries.

Exhibit 7.a

Depending on the client profile and the type of need, clients may receive any one of several levels of service - suggestions for further research, referral to another information provider, bibliographic references, complete electronic version of a document, loan of a circulating hard copy of an item, photocopies of pages of materials (within copyright restrictions), order information, or the opportunity to purchase a complete photocopy, CD-ROM, or duplicated cassette tape (California Adult Education Products, California Adult Education Archives, or VESL/Workplace Clearinghouse items). In 2005-06, 3,272 items were mailed to California adult educators.

In 2005-06 there were 78,394 client queries on the OTAN Web site averaging 6,533 per month. These Web-based searches represent fielded database searches developed in Cold Fusion. An analysis of the same Web data showed an average of 49,396 sessions per month.

Client surveys conducted during the year showed a high degree of satisfaction with OTAN reference services. Clients used OTAN as a portal to link to other Web sites that have good adult education resources, to locate directory information about individuals and programs, for quick access to workshop and conference information, to model on sample course outlines and lesson plans, to locate information for improving instruction (best practices), to find adult education program requirements, to keep current on legislative information impacting programs, to find data for making a presentation, to look up California or federal regulations governing adult education, to find references or full text articles for writing a report, for support in integrating technology into instruction, and to find stories of successful graduates to motivate current students and/or market adult education. (See Exhibit 7.b)

#### REFERENCE SERVICES SURVEY RESULTS

5=completely 1=not answered		
Answer	No. of times answered	Percentage
5	12	50%
4	4	17%
3	3	13%
2	0	0%
1	3	13%

#### A. How completely was your information need answered?

#### B. How would you rate the OTAN Reference Services?

5=excellent 1=pool			
Answer	No. of times answered	Percentage	
5	15	63%	
4	2	8%	
3	3	13%	
2	0	0%	
1	1	4%	

Exhibit 7.b

#### C. How did you use the information you received?

Task	No. of times answered	Percentage
To make a presentation	5	21%
For program improvement	5	21%
For professional development	2	8%
To research legislation	1	4%
To participate in a Conference	1	4%
To integrate technology into instruction	1	4%
To design a course	1	4%
To meet credential requirements	1	4%
Other	7	29%

#### D. How have the use of the services on the OTAN Web sites helped you?

Task	Number of times answered	Percentage
Able to submit Course Approvals (A22) online	8	33%
Able to access CDE & Leadership Projects (CASAS, CALPRO, CDLP) staff	7	29%
Able to submit other data online (reports, surveys)	6	25%
Able to submit applications online	5	21%
Other	5	21%
Able to access staff of other agencies for job-alike networking	4	17%
Able to share ideas and opinions through Q&A and/or listservs	4	17%
Announce job openings to other adult educators	3	13%

Exhibit 7.b (continued)



#### F. How have you used information in the OTAN Web sites?

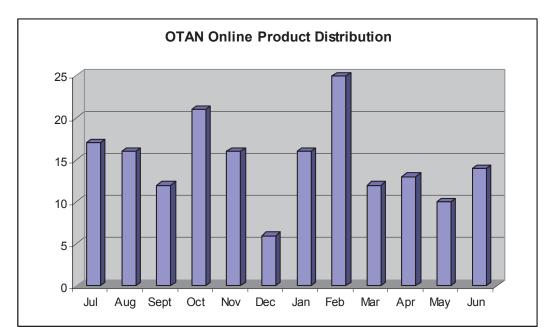
Task	Number of times answered	Percentage
To keep current on legislative information impacting programs	10	42%
For quick access to workshop and conference information	9	38%
To locate or link to other web sites that have good adult education resources	8	33%
To model on sample course outlines/lesson plans	7	29%
To find data for making a presentation	7	29%
To look up California or federal regulations governing adult education	6	25%
To locate information for improving instruction (best practices)	6	25%
To find adult education program requirements	6	25%
To develop a local agency Technology Plan	6	25%
To access funding information for writing proposals	5	21%
To locate directory information about individuals and programs	4	17%
To find references or full text articles for writing a report	4	17%
To order CA adult education products	4	17%
For support in integrating technology into instruction	3	13%
To obtain a multi-media presentation	2	8%
To find stories of successful graduates to motivate current students and/or market adult education	2	8%
Other	2	8%
To locate vendors of adult education materials	1	4%

#### G. How would you rate the OTAN Web sites for ease of use?

Answer	Number of times answered	Percentage
5	9	38%
4	9	38%
3	2	8%
2	1	4%
1	0	0%

Exhibit 7.b (continued)

OTAN is responsible for making available at cost the products of CDE Adult Education Office professional development and curriculum development efforts. The items are publicized on the OTAN Web site in the Adult Education Products section of OTAN Resources and by presentations at professional conferences. An online order system is available. English for All CDs and DVDs continued to be the most popular with 186 items shipped this year. (Exhibit 7.c)



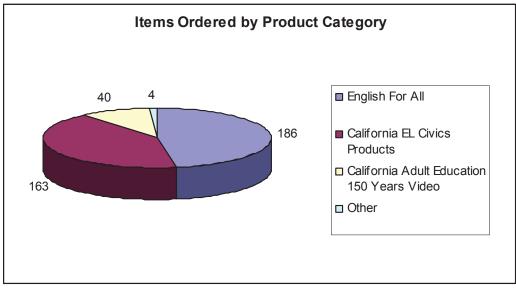


Exhibit 7.c



## 8. Innovative Systems

TAN provides a host of services and resources for adult education teachers to assist with implementing technology-based instructional strategies. One of these is the online Lesson Plan Builder, at <u>www.adultedlessons.org</u>. This online tool allows teachers to create complete and detailed lesson plans, store them online, and share them with colleagues.

"The Lesson Plan Builder is such a great tool! It not only provides direction in writing lesson plans, it has great resources and references, too." — Rob Jenkins The Lesson Plan Builder was completed and went live in the final quarter of 2004-05. (See Exhibit 8.a) Following the launch of the site, OTAN collaborated with CALPRO to develop a workshop on lesson planning that integrated use of the Lesson Plan Builder into the curriculum. During 2005-06 this workshop was offered a number of times, and it was found that there was so much content in the workshop that time frequently ran out before the online Lesson Plan Builder could be presented. As a result, it was agreed that OTAN would hire a lesson planning expert to create a separate, follow-up workshop to train teachers on using the online tool. Work was begun on the workshop. In 2005-06, the expert added many help screens and explanations to the tool. The new workshop will be developed and offered in 2006-07.

### Lesson Plan Builder Log In Screen

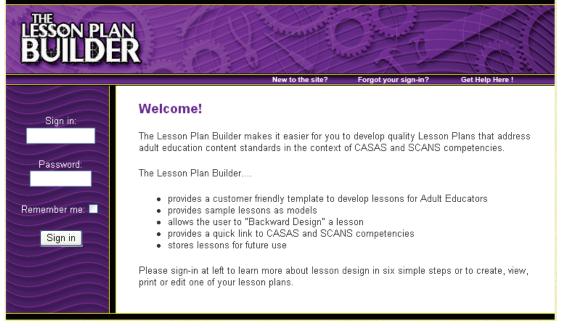


Exhibit 8.a

Both OTAN trainers and CalPRO trainers promoted the Lesson Plan Builder in 2005-06, and over 1,400 individuals created accounts and logged in. Some adult schools promoted the tool internally to their teachers, and there were 30 programs that had four or more teachers registered by the end of the year. Los Angeles Unified School District led with 50 teachers registered, followed by Downey Adult School with 22 and Palm Springs with 18. (See exhibit 8.b)



LESSON PLAN BUILDER REPORT			
Approximately 1400 unduplicated users as of June 13, 2006			
Schools with more than three people registered:			
LAUSD (50)	Long Beach (6)		
Downey (22)	Metro Ed (6)		
Palm Springs (18)	Oakland (6)		
Hacienda La Puente (12)	Old Marshall, Sac City (7)		
Hanford (10)	San Bernardino (6)		
El Monte-Rosemead (9)	Santa Barbara CC (5)		
Mt. Diablo (9)	Shoreline CC (5)		
SDCCD (8)	Fresno (5)		
Ventura (8)	Roseville (4)		
Baldwin, Park (7)	Rowland (4)		
Fremont (7)	Santa Clara (4)		
Milpitas (7)	Simi Valley (4)		
Old Marshall, Sac City (7)	Sweetwater (4)		
Santa Ana (7)	Vista (4)		
Stockton (7)	West Contra Costa (4)		
Garden Grove (6)			
Exhibit 8 b			

Exhibit 8.b

New features were added to the site, including the ability to create a group of colleagues with which to share and edit lesson plans collaboratively. Functionality was also developed to share lesson plans publicly, and awaits putting into place a system of expert reviewers to ensure that lesson plans are complete and well-constructed enough for inclusion in the public site.

Adult education teachers and teacher/coordinators make up the largest group of Web site members. To meet the needs of this client group, OTAN maintains the Adult Ed Teachers Web site that is accessible either by linking from the main OTAN site or directly at <u>www.adultedteachers.org</u>. During 2005-06, 1,442 new members registered through the site.

The site is organized around six program clusters:

- Adult Basic Education / Adult Secondary Education / GED
- Adults with Disabilities
- English as a Second Language / Citizenship / English Literacy Civics
- Older Adults
- Parent and Consumer Education
- Career Technical Education

In addition, Corrections is included as a special educational setting.

Resources in the program areas include lesson plans, classroom activities, Web sites to use with students in the classroom, articles and references on classroom instruction, media (graphics, photos, sounds & video clips), project-based learning, and program specific software and software reviews.

Other kinds of full-text resources and annotated links to other sites that teachers will find on "Adult Ed Teachers" include tips for using the Internet, how to create a Web site, links to online tools, hardware reviews, software tutorials, a vendor database, and information about online courses.

"My Resources" is a feature that allows teachers to bookmark links they find interesting and want to visit again by clicking on a checkbox next to that item. Users can add notes about the item. To review selections, the user chooses "My Resources" from the "Preferences" menu bar. More than 900 clients used "My Resources" to bookmark items, and 103 organized their bookmarks into personalized folders.

OTAN also continued to maintain and expand the online dictionary for adult education that is located in the OTAN Resources area of the Web site. Adult education has a specialized vocabulary (including acronyms) in common use. An annual turnover of 30 percent is typical of adult education staff in California, and the dictionary is directed at the needs of the new personnel. Users can search by keyword or category. There is also a feature that allows the field to suggest terms and provide definitions. The dictionary now contains 615 terms, and can be viewed via the OTAN Web site, or independently at <u>www.adultedterms.org</u>. (See Exhibit 8.c)

	w practitioners with learning the s	ms Dictionary pecialized vocabulary of adult education	a mackerel a : a to bluish green al ed with black spots fought for food of a + factore to man at service to black		
	Browse by Alpha	a or Numeric			
ABC	ABCDEEGHIJKLMNOPQRSTUVWXYZNumeric				
SEARCH BY KEYWORD OR CATEGORY         Keyword:					

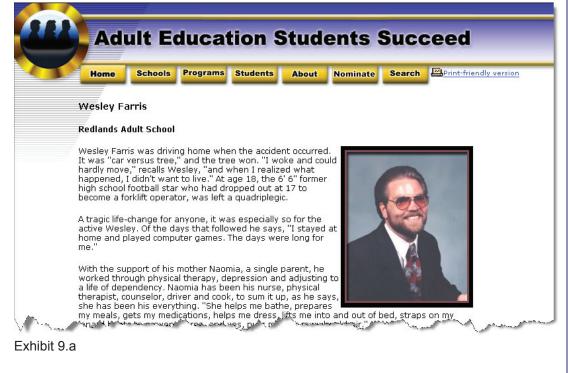
Exhibit 8.c

## 9. Students Succeed Project

dult education in California serves over one million students annually through a multiple provider system of public adult schools, community colleges, libraries, community and faith based organizations, and correctional institutions. OTAN's California Adult Education Students Succeed project identifies learners who have reached their life goals as a result of their participation in the adult education system and disseminates the stories of the students and the exemplary programs that serve them (www.adultedlearners.org).

In 2005-06, the sesquicentennial year of adult education in California, OTAN committed to double the number of nomination cycles in an effort to identify 150 successful students by 2006. As a result of offering four nomination dates throughout the year, the project has exceeded our goal of 150 successful applicants, and has posted the stories of 143 successful students on the project Web site.

At the ACSA conference in September, four Students Succeed awardees were recognized at a luncheon. OTAN produced a short video about each individual, highlighting their history, challenges overcome, participation in adult education classes, and current successes. One recipient was Wesley Farris, a young man who at the age of 18 was rendered quadriplegic by a car accident. Wesley completed his high school diploma at Redlands Adult School, attended community college, and has now graduated from California State University at San Bernardino. His goal is to eventually become a child psychologist. (Exhibit 9.a )



Another recipient, Angelica Padilla, came from a poor family in San Luis Potosi, Mexico, and worked in a fruit packing company when she first came to California. Through her participation in the Even Start program at Clovis Adult School, she

*"I enjoyed"* reading about your new and very positive *initiative at OTAN* to help identify and recognize outstanding adult education *learners. It's very* refreshing to have such a positive focus on the outcomes of our programs." - Mary Lovell

improved her English, gained confidence, and is now attending college. She is employed as a parentliaison for the Even Start program at Clovis Adult School. Angelica was a speaker at the National Conference on Family Literacy in 2005. (Exhibit 9.b)

Adult Education Stud	lents Succeed
Home Schools Programs Students About	t Nominate Search Print-friendly
Angelica Padilla	
Clovis Adult School	
The following is taken from the program for the <u>National</u> <u>Conference on Family Literacy</u> , held April 25-27, 2005 in Louisville, Kentucky.	
When Angelica Padilla was 19, she left her mother, five brothers, and one sister to make a life for herself in the United States. She paid a "coyote," a guide for illegal immigrants, \$150 to take her from here birthplace of San Luis Potosi, Mexico to California. Eventually, she ended up in the San Joaquin Valley where she lives, as a U.S. Citizen, today. Angelica is currently attending Reedley Community College and plans to transfer to Fresno State to complete her education and obtain a teaching credential.	
Angelica told her own story, which is repeated here, at the conference in a set sion titled. <i>Provider and Poter</i>	tion to our own the start of the

Exhibit 9.b

At the annual conference of the California Council on Adult Education in the spring, 12 recipients of Students Succeed awards were recognized at the conference luncheon. The story of each individual was recounted, and each received a plaque. Some agencies also presented the plaques at special ceremonies including school board meetings.

To publicize the project, OTAN maintains the California Adult Education Students Succeed Web page, accessible in the OTAN Resources area and through the URL <u>www.adultedlearners.org</u>. The page contains learner success stories with photos and information about the adult education agencies that nominated them. The site may be searched by agency, by program area, and by learner name.

Nominations may be submitted by any California adult education agency at any time. All nominations are reviewed for completeness and for how closely they address the criteria stated on the nomination form. The database now totals 143 successful graduates nominated by 68 adult schools, two community college non-credit programs, one library literacy program, three community based organizations and a County Office of Education.

### **10.** Support for Professional Development Centers

TAN has supported the regional network of adult education resource centers with technical assistance and professional assistance for sixteen years. In 2005-06, the centers continued to be managed by the California Adult Literacy Professional Development Project (CALPRO). Ten centers and two satellite centers are supported. The resource centers have small depository collections of archival materials for which OTAN provides centralized cataloging and distribution and maintains an online searchable database accessed through the OTAN Web sites and through the Web pages of the individual centers.

OTAN continuously updates the manual for the PDC managers and provides a hands-on training for any new PDC Managers and support staff who need it on the features of the depository library system. Included in the manual are the depository cataloging and distribution system, the online searchable database, the optional feature for centers to enter their local materials in the online database, and a Webbased library circulation system. (Exhibit 10.a) In July 2005, eight PDC managers and staff were trained on the library system.

"We used the online address book and received a great response from our OTAN county broadcast - thanks for your help." — Kathleen Jain



A survey was done of PDC usage of training modules previously developed by the Staff Development Institute. OTAN initiated a project of scanning the print masters of the older training modules still in use in order to create PDF files for distribution to PDC managers on the CALPRO Intranet. This year, two SDI modules and one facilitator guide were recreated and updated digitally.

The OTAN Director and/or other key staff attend the Professional Development Center Managers quarterly meetings to update the managers on OTAN initiatives and to coordinate the delivery of OTAN staff development in the regions.



## **11. CA Adult Education Archives**

TAN maintains the only Archives of California Adult Education information. Included are books, reports (e.g. researchers and contractors), newsletters, other types of print documents (e.g. testimony, letters, and notes), videocassettes, audiocassettes, slides, and photographs. During the contract year, 35 newly donated items were catalogued into the collection for a total of 1,728 cataloged titles. (Exhibit 11.a)

**OTAN ADULT EDUCATION ARCHIVES COLLECTION** ITEMS TOPIC TOPIC ITEMS CLASS Level 2 Archives (by Title) 86 9 309 Projects 16 **Community Colleges** 13 9 310 Projects Competency Based Ed. (A-K) 21 Adult Ed. 1950's 11 Competency Based Ed. (L-Z) 15 21 **Correctional Education** 6 Adult Ed. 1960's Adult Ed. 1970's 22 Crossroads Café 53 21 Adult Ed. 1980's **Disabled Populations** 35 Adult Ed. 1990's 30 **Distance Learning** 25 Adult Ed. Handbook 16 DNAE 14 Adult Ed. Institute (By Title) A-H 8 English for All 20 GAIN Adult Ed. Institute (By Title) I-Z 10 24 LA CAPS Citizen Adult Ed. Institute Policy Options 18 10 Adult Ed. Statistics 12 LA CAPS Consumer 10 Adult Ed. Two-Thousands 17 6 LA CAPS Family Adult English (Second Language) 113 LA CAPS Health 6 Adult Leadership 1979 10 LA CAPS Worker 8 61 LAES 2 Adult Literacy Adult Performance Level 6 Lifelines 22 Adult Schools 10 Madison Heights 20 Adult Secondary Education 19 13 NOMOS Projects 9 Amnesty/IRCA Older Adults 8 CA State ABE Plans 17 On Common Ground 34 CACE 8 24 **One Stop Centers** CalWORKS 4 **Oral History** 56 CASAS (By Title) A-B 18 OTAN 78 Parent Education CASAS (By Title) C-C 31 25 49 School Effectiveness 15 CASAS (By Title) D-Z CASAS Curric Index 19 Slides 15

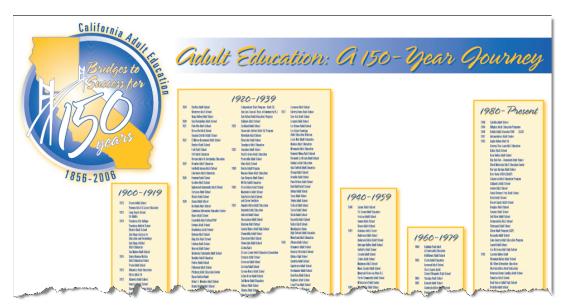
"I received an immediate response and the information was utilized that day." — OTAN member

CASAS Disabled Populations	3	Staff Development	150
CASAS Final Report	13	Technology	1
CASAS IRCA	13	Videos	66
CASAS Summer Inst.	24	Vocational Ed.	19
CBE Staff Devel	25	Vocational ESL	19
CDE State and Federal Reports	40	Welfare Reform	2
Citizenship	58	Workforce Development	17
CLASS Level 1	11	Workplace Education	9
TOTAL ITEMS IN COLLECTION 1,728			

Exhibit 11.a

Preservation of significant California adult education archival material through digitization is an ongoing project. During the 2005-06 year, full texts of 33 additional archival documents were scanned and converted to electronic PDF format and made available on the Web site. To date approximately 17 percent of the print titles in the Archives are also available electronically. During the year, PDF documents on the Web site were accessed 120,955 times.

While the Archives do not circulate, they are accessible to adult educators through the database of bibliographic records that is electronically available on the OTAN Web site, through room-use in Sacramento, and through copies of items made for legitimate researchers (free of charge to those in California). Two professional librarians are available to interpret the collection to users, and it is used as a resource for OTAN's reference services. During 2005-06, California adult educators used the Archives collection for research related to the Sesquicentennial Celebration.



#### Exhibit 11.b

In connection with the Sesquicentennial, OTAN publicized events and hosted a Sesquicentennial Committee listserv. OTAN also provided electronic versions of Sesquicentennial items, including the logo, bookmark, and poster on the OTAN Web site. In coordination with the California Council for Adult



Education, OTAN facilitated a project to identify and publicize the start date of each currently active public adult program. A group of volunteers researched both key documents in the California Adult Education Archives and the California School Directory collection, years 1918-1978, which is located in the State Library. A chart posted on the OTAN Web site lists currently active adult programs, the earliest date that there is evidence adult education classes were provided, the names of those early programs, and the source of the data. The data is searchable by current adult program name, district, city, and county. (Exhibit 11.b)

At the request of the Adult Education Office, OTAN maintains a process for sending CDE Adult Education Office documents to the CA State Library to comply with government depository regulations. In 2005-06, OTAN forwarded 11 historical documents and related MARC records to the State Library on behalf of the Adult Education Office and also submitted two current reports to all 17 full depositories. (Exhibit 11.c)

	terim Report 1/05 – 6/30/06				
CATEGORY/DOCUMENT TITLE	REFERENCE ID	DATE PUBLISHED	DATE SENT	SUBMIT FORMAT	NO. OF COPIES
CDE State and Federal Reports					
Annual narrative performance report: federally-funded ABE programs in California 1995-96	2583	1996	3/17/06	Print	2
Annual narrative performance report: federally-funded ABE programs in California 1996-97	2582	1997	3/17/06	Print	2
Annual narrative performance report: federally-funded ABE programs in California 1997-98	2734	1998	3/17/06	Print	2
Annual narrative performance report: federally-funded ABE programs in California 1998-99	2897	1999	3/17/06	Print	2
Annual narrative performance report: federally-funded WIA/ AEFLA programs in California 1999-2000	3090	2001	3/17/06	Print	2
Annual narrative performance report: federally-funded WIA/ AEFLA programs in California 1999-2000	3797	2002	3/17/06	Print	2
Annual performance report: federally-funded WIA/AEFLA programs in California 2000-2001	3798	2002	3/17/06	Print	2
California annual narrative performance report: field study of federally funded adult education WIA/Title II programs, program year 2002, July1, 2001 – June 30, 2002	3543	2003	3/16/06	PDF	1
California annual narrative performance report: field study of federally funded adult education WIA/Title II programs, program year 2005, July1, 2004 – June 30, 2005	5564	2006	4/18/06	PDF Print	2
End-of-year progress report to the legislature implementation of the Workforce Investment Act (WIA) Title II, program year 2005, Jul 1, 2005 – June 30, 2005	5567	2006	4/18/06	PDF Print	2
Implementation of the Workforce Investment Act (WIA) Title II: 2001-02 End-of-Year Progress Report to the Legislature	3541	2003	3/17/06	Print	2
Implementation of the Workforce Investment Act (WIA) Title II: 2002-03 End-of-Year Progress Report to the Legislature	3718	2004	3/17/06	Print	2
Distance Learning					
California Adult Education 2003-2005 Innovation and Alternative Instructional Delivery Program, a review	4199	2005	2/14/06	PDF Print	2

STATE LIBRARY SUBMISSION OF ADULT EDUCATION MATERIAL

Exhibit 11.c

In addition, in 2005-06 OTAN staff developed a beta version of an XML template for finding aids for archival collections and entered two finding aids into the template. The standards-based archiving template will be added to the OTAN cataloging system so that finding aids can be shared with Online Archive of California.

## 12. Workplace

TAN supports the efforts of local providers of literacy skills in a workplace context through two initiatives, the VESL Workplace Clearinghouse and the Employment Training Library.

The VESL Workplace Clearinghouse provides a response to the need that many agencies have for workplace learning and vocational English as a Second Language materials. Publicly funded curriculum development projects whose products are not commercially published deposit them in the VESL Workplace Clearinghouse, where they are catalogued and publicized, and single copies made available for the cost of duplication. A print catalog is distributed at appropriate adult education conferences and by mail, and an electronic version of the Clearinghouse catalog is available for searching on the OTAN Web site. (Exhibit 12.a)

VESL SUMMARY OF MATERIALS & SERVICES			
SUMMARY ITEMS	TOTAL		
Cataloged Titles	457		
Requests Received	55		
Materials Sent	143		
Total Number of Catalogs Distributed	538		
Exhibit 12.a			

"Materials are very accessible." - Lynda Leonard

"Great videos and service." — Frances Harms

Exhidit 12.a

During 2005-06, the Clearinghouse catalog contained 457 items, and 681 items were distributed in response to 55 requests. The consistent interest in workplace materials is probably due to CDE allowing agencies that receive supplemental federal funding (WIA Title 2, Section 231) to utilize funds for VESL/VABE classes. This year the biggest project for the Clearinghouse was to create an online front end for the Clearinghouse coordinator to keep track of the collection, replacing the previous system which was in Filemaker Pro. Now all charges and other data are automatically generated, and access is available from anywhere. Also, since the catalogue was converted to a CD, OTAN copies and distributes the CD as requested, or it can be downloaded from the OTAN Web site as a PDF document.

The Employment Training Library (ETL) that was originally developed with JTPA funding has been even more utilized with marketing to the adult education community. The collection consists of 1,211 print and video items. In 2005-06 841 items were loaned to 455 patrons. Additionally, research using the collection was done for 79 patrons. (Exhibit 12.b)

ETL SUMMARY OF MATERIALS & SERVICES			
SUMMARY ITEMS	TOTAL		
Print and Video Items	1,211		
Materials Loaned	841		
Patrons Requesting Material	455		
Patrons Requesting Research	79		
Exhibit 12.b			

# 13. Technology Integration Advisory Group

his year OTAN initiated the Field Technology Integration Advisory Group to give input on which emerging technologies to focus on and how OTAN can best provide services in this area to adult educators in California. The group consisted of seven instructors and one administrator who are leaders in technology integration, and represented small, medium and large programs, and the basic skills areas of both ESL and ABE/GED/ASE. (Exhibit 13.a)

Members of the Technolog	y Integration Advisory Committee	"I'm proud to
Barry Bakin, ESL Instructor Pacoima Skills Center, LAUSD	Author of technology integration column in Language magazine, recipient of technology integration grant from California Literacy	be a member of the advisory committee and have the
Linda Boice, ESL Instructor, formerly vocational computer skills instructor Elk Grove Adult and Community Education	Staff mentor for the Technology Integration Mentor Academy	opportunity to add my voice to the great work
Richard Crane, Principal Vista Adult School	Supported staff participation in the Technology Integration Mentor Academy, and before that OTAN's Instructional Technology Assistance Project, and a proponent of technology use	that OTAN is doing to help teachers take advantage of all
Ron Fujihara, ESL and Lab Instructor Long Beach School for Adults	Pioneer of creating and maintaining a course Web site where students receive and submit assignments, and communicate with other students and the instructor through email, document posting, and chat	the possibilities that technology now affords us." — Susan Gaer
Susan Gaer, ESL Instructor Centennial Education Center, Santa Ana College	Pioneer in technology integration since 1980s, used email with students before the Web, continues to implement a variety of projects such as the International Classroom Virtual Visit, and is the recipient of the Sadae Iwataki Award from CATESOL and the David R. Pierce Faculty Technology Award from the American Association of Community Colleges	
Branka Marceta, ESL Instructor Milpitas Adult School	Implementer of technology in the classroom and site-based technology mentor, Webmaster for CATESOL's Technology-Enhanced Language Learning Interest Group	
Sheila Shaw, ABE Instructor, ABE/ASE Department Chair and Instructional Leader San Diego Community College District	Technology specialist and advocate, and national consultant on technology topics	
Dave Williams, GED/ASE Instructor Beaumont Adult School	Former engineer, GED and High School Subjects instructor, technology integrator	
Exhibit 13.a		

# INSTRUCTIONAL TECHNOLOGY

The group met in December 2005 and discussed the following five topics. The list includes some of the ideas that were expressed, and OTAN's response.

- **TOPIC 1:** What would be ideal support from a state-level organization for effective integration of technology into instruction?
  - Better integration of OTAN and CALPRO OTAN has made a particular effort this year to attend CALPRO Professional Development Center meetings, respond to requests for the development of new workshops, participate in CALPRO projects such as the Mentor Taskforce and the Algebra Taskforce in order to share ideas and resources. The result has been two new workshops in the process of development, improved communication between the two projects, and collaboration on projects including the creation of an online training registration page that includes offerings from all the leadership projects.
  - More focus on supporting the professional development plans of sites and less on one or two-shot workshops – OTAN's Technology Integration Mentor Academy (TIMAC) is the best example of OTAN's response to this need. TIMAC supports individuals to become technology site mentors, to participate in site technology planning, and to work on professional development for the site on technology topics.
  - Demonstration grants at the classroom level, i.e. funds to create one technology-enhanced classroom and support that teacher to do technology projects with students – this idea awaits further funding.
  - Expand distance learning, encourage more online courses and other experimentation

     In collaboration with the California Distance Learning Project (CDLP), OTAN has promoted the idea of "blended learning," a traditional classroom with a Web presence that encourages learners to begin becoming online learners. In addition, four workshops were offered on Free and Easy Ways to Create a Web Site for your Class. Also in collaboration with CDLP, OTAN has supported and promoted workshops on using Blackboard, an online course management system which CDLP holds a license for. The first Blackboard workshop was offered in the spring of 2006, and more are planned for 2006-07. In addition, OTAN developed plans to license Moodle, another course management system that is open-source and has become quite popular as a shell for offering online courses.
- **TOPIC 2:** What classroom technologies are out there that need attention, experimentation, nurturing, professional development?
  - Web pages for teachers and students As above, four presentations made on this topic, and Blackboard sites offered to interested teachers, along with training and support, in conjunction with CDLP.
  - Message board teachers wanted to be able to have an online message/discussion board for students to use in online discussions. This is a feature of NiceNet and Yahoo Groups, two of the Web sites promoted for creating a free class site. It is also available through Blackboard. In addition, a free site that does only discussion boards was posted to the Technology Mentor Network (TMN) list.

- **Podcasting** this topic was featured in the summer newsletter, and examples of adult education podcasts have been promoted through the TMN list.
- **Using PowerPoint with students** this is the topic of two OTAN workshops, as well as a training CD on which development was initiated in the spring.
- Voice over IP as free Internet telephony has proliferated, OTAN has watched for creative uses in the classroom that should be promoted statewide. Although some experimentation has taken place, we are still in the infancy of integrating this technology into the classroom. One promising practice is the use of VoIP in student projects such as the International Classroom Virtual Visit.
- **Audio Card Readers** OTAN produced videos of several instructors using these machines in a variety of ways. The final DVD and online versions of the videos will be released in fall 2006.
- MovieMaker and other programs that come free with Windows XP or the Mac operating system Two hands-on workshops on using MovieMaker for adult education projects were offered in the spring, one at COABE and the other at the CASAS Summer Institute.

TOPIC 3: How can we best make use of the OTAN video collection?

 Feedback was given about recommended topics for future videos, and to keep posted examples short, three to four minutes maximum, and to include lesson plans and handouts on the Web site with the videos. Although the video collection is available online through the Adult Ed Teachers Web site and also at <u>http://www.otan.us/ltap/index.cfm?fuseaction=videogallery</u>, the site needs development, and will be included in development of the TIMAC Web site in the fall of 2006.

**TOPIC 4:** What are the best ways to deliver training to remote areas?

- Online meetings and workshops Breeze and Tapped In were mentioned as vehicles for online training. OTAN has access to Breeze through CTAP, a sister project at the Sacramento County Office of Education. A workshop on Freeware and Shareware for Adults with Disabilities was offered via Breeze in June, with plans to offer more in the coming year.
- **Training CD or DVD** Development was begun on a CD that contains animated tutorials on using PowerPoint in the adult education classroom
- **Online tutorials** not yet available, but planned for the future

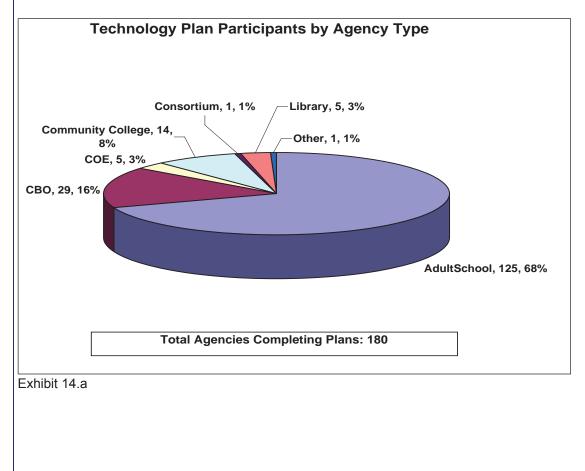
TOPIC 5: Should OTAN facilitate statewide licensing for electronic learning resources?

 UnitedStreaming was the most common example of leveraged licensing. Several participants already had access to this online video collection through their district's license. OTAN was encouraged to watch for opportunities to negotiate statewide licenses for resources that would benefit adult education teachers and learners. 14. Technology Planning Support

uring the 2005-06, 180 EL Civics agencies were required to submit a technology plan online. Training was provided to 63 participants from 58 agencies on how to proceed with the technology planning process via seven online meetings. There were fewer participants than in previous years because there were no changes in the technology plan submission form and no new agencies were allowed to apply. Only staff new to the technology planning process or those wishing for a refresher were encouraged to attend. Feedback on delivering the information via teleconference was generally favorable, with numerous comments appreciating the convenience of not having to travel to training.

Technical support regarding submitting the online technology plan was provided by 91 phone and email contacts. Each technology plan was reviewed by two readers, and agencies not passing the review were offered assistance until all agencies had completed an appropriate plan. Contacts with agencies to provide technology planning support totaled 44 in 2005-06.

As a result of these efforts, all 180 agencies successfully completed technology plans. Agency types include adult schools of all sizes, community college adult education programs, libraries, county offices of education, and CBOs. (Exhibit 14.a)

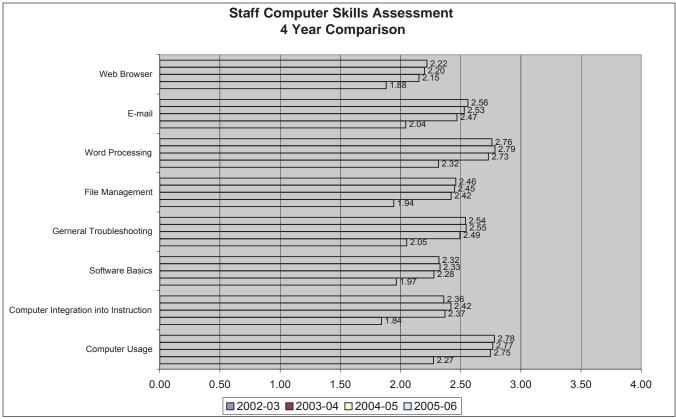


*"The technology* plan presentation was well paced, each section was fully explained and there was plenty of time for questions."

- Participant

# INSTRUCTIONAL TECHNOLOGY

Data on staff skills was collected on 3,868 instructors, administrators and support staff in 2005-06. A four year comparison of staff computer skills assessment shows improved self-perception of computer skills in each of the first three years, with a leveling off this year. (Exhibit 14.b) In addition, for the last two years data has been collected on classroom practices. Regarding teacher practices, the responses for this year indicate that most of the teachers responding (84 percent) use word processing to produce classroom materials once a month or more, and 86 percent use the Internet to find lesson materials once a month or more. On the other hand, 64 percent never use PowerPoint or other presentation software to present lessons, and 90 percent don't have a class Web page. (Exhibit 14.c)



#### Exhibit 14.b

Regarding activities that teachers have their students do, almost half do some kind of Internet-based activity once a month or more, including drill and practice sites and online quizzes. A little less than half have students writing on the computer, although fewer are actually creating class projects on the computer. Fifty-nine percent of teachers never communicate with their students via the Internet. (Exhibit 14.d)



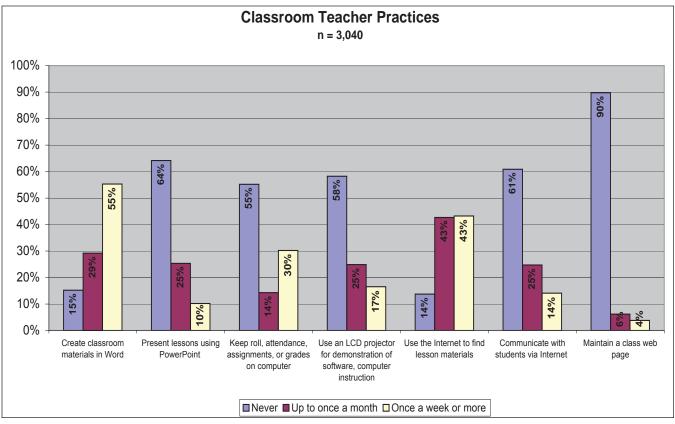


Exhibit 14.c

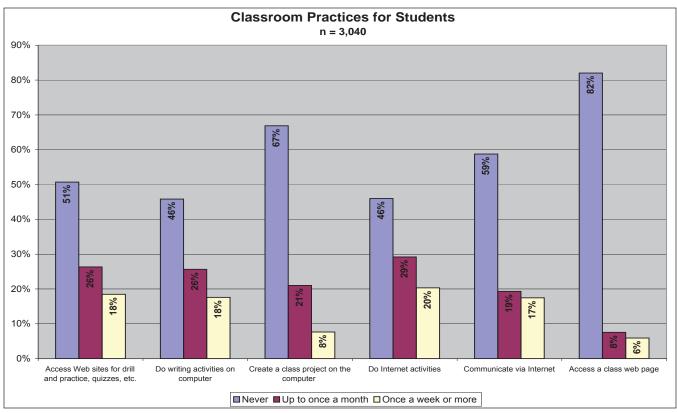


Exhibit 14.d

INSTRUCTIONAL TECHNOLOGY

In 2005-06 a process was initiated for revising the state adult education technology plan. A planning group was convened in December representing adult schools, community college non-credit programs, library literacy programs, community-based organizations, and the Department of Corrections. (Exhibit 14.e) An initial meeting was held in December 2005, which all but two of the working group members were able to attend.

Members of the California Adult EducationTechnology Plan Working Group			
Traci Dobronravova, Director	Self Help for the Elderly		
Bob Harper, Principal	Watsonville/Aptos Adult School		
John Kerr, Director	Baldwin Park Adult and Community Education		
Anthony Moss, Coordinator	International Institute of San Francisco		
Clifford Moss, Consultant	California Department of Education		
Nancy Primrose, ASE/GED Instructor	Ukiah Adult School		
Dennis Porter, Director	California Distance Learning Project		
Sam Powers, Division Coordinator	Los Angeles Unified School District, Division of Adult and Community Education		
Carrie Scott, Director	Carlsbad Library Literacy Program		
Sheila Shaw, Instructional Leader and ABE Instructor	San Diego Community College District		
Gary Sutherland	California Department of Corrections		

Exhibit 14.e

Dr. Paul Porter was engaged as a consultant to write the actual plan, and based on the input from the working group, a draft was developed in January 2006. At this point the process was suspended because of staffing changes and other issues, and is planned to resume in the fall of 2006 in preparation for contributions to the new state adult education plan required when federal adult education funding is reauthorized. The draft plan will be reviewed by the working group and made available for public comment before the final plan in submitted to CDE for approval.

An additional goal for the current contract is to pilot strategies for meeting the needs of small agencies for local technical support. A model for providing centralized technical support either statewide or regionally was investigated but abandoned as too unwieldy. An email list for discussion of technical support problems was initiated in 2004-05 but was not utilized very much by members and was eventually discontinued. Smaller initiatives to assist with technical support have included the initiation of an "Ask the Techie" column in the OTAN newsletter, and an "Ask the Techie" topic area on both the OTAN and the Adult Ed Teachers Web site Q and A areas, and the promotion of an OTAN workshop on the subject of Basic Computer Literacy and Troubleshooting which was offered twice in 2005-06.

# **15. New and Emerging Technologies**

TAN produces videos of exemplary practices in technology integration, which are made available online and on DVD. This year three video segments and an overview were produced and disseminated on using the interactive whiteboard in ESL instruction. In addition to the overview, segments included dragging objects, making instructional software a whole-group activity, and using Web sites to capture, manipulate and save. These videos are available online by searching for "Interactive Whiteboard" on <u>www.adultedteachers.org</u>.

The next technology integration video will be on using the audio card reader in language teaching. This video was shot in the spring of 2006 and will be released in the fall. The videos have been shown at numerous conference presentations in order to disseminate models of practice (Exhibit 15.a). In addition, many adult education programs in California are creating their own digital video materials.

#### Videos: Best Practices Using Technology in the Adult Education Classroom

#### Interactive Whiteboard in ESL: Overview

Running Time: 4:10 min.

Catherine McNally of Eureka Adult School in California explains and demonstrates how she used the interactive whiteboard, along with a document camera, for a variety of ESL classroom activities. 7/05

#### Interactive Whiteboard in ESL: Using Web Sites

Running Time: 3:38 min.

Projecting Web sites on the interactive whiteboard allows for capturing screens, capturing and dragging parts of a page or image, writing on the image and saving it, and more. See a demonstration. 7/05

#### Interactive Whiteboard in ESL: Dragging Objects

Running Time: 3:30 min.

One of the features of an interactive whiteboard is that text and pictures can be selected and dragged around on the screen. See a demonstration of activities that involve dragging objects. 7/05

Interactive Whiteboard in ESL: Instructional Software as a Whole Class Activity Running Time: 1:34 min.

In this demonstration, Catherine McNally projects the program Live Action English onto the interactive whiteboard, and her students drag tools to the workspace in order to build a table. 7/05

Exhibit 15.a

"There are SO MANY applications for digital video in the classroom - teachers could show videos on specific topic areas, create 'template' projects that students could finish with their own title slides, pronunciation guides - this is just too cool!" — Participant



#### From Previous Years:

#### Portable Keyboards for Writing Projects

Running Time: 17:28 min.

Susan Gaer, a beginning Low ESOL instructor at Santa Ana College, introduces protable keyboards to her students and has them do a couple of writing activities. 6/30/05

#### English for All: Online Class

Running Time: 7:05 min.

Marisol Richmond, and ESOL instructor in the San Juan Unified School District, talks about using English for All to teach an online course for Intermediate ESL students. Students also comment on various aspects of the course, what they liked and what they found difficult about studying online. 6/30/04

#### English for All: TV Broadcast Model

Running Time: 4:48 min.

Caroline Bjorklund, and ESOL instructor in the San Juan Unified School District, talks about using the English for All videos in a TV wrap-around format, where students watch, call in for oral practice, and mail in assignments. 6/30/04

#### English for All: Using Videos in the Classroom

Running Time: 3:42 min.

Caroline Bjorklund, and ESOL instructor in the San Juan Unified School District, talks about using the English for All videos in a traditional Beginning High classroom. She also demonstrates a variety of instructional strategies for incorporating video into a classroom lesson. 6/30/04

#### ABE: Making a Calendar

Running Time: 3:05 min.

Debbie Kerr at Baldwin Park does an ABE lesson on time management by having her students work in groups to find calendar information, and then to make their own calendar for the month.1/30/02

#### Using Computers in a Beginning ESL Class

Running Time: 3:02 min.

Sharon McMarr at Harbor Adult School in the Los Angeles area uses laptops with her multilevel ESL/Family Literacy class. This short video shows a lesson that included using the digital camera and a beginning writing activity using Word. 1/29/02

#### Computer-Based Projects for Adult Secondary Students

Running Time: 3:48 min.

Instructors in the High School Lab in Chula Vista have their students using the computer in a variety of ways, including using PowerPoint for chapter notes, and creating text and graphics for projects in a variety of subject areas.1/31/02

#### ESL: Making a Business Card

Running Time: 13:44 min

Susan Gaer at Santa Ana College Adult Education teaches her beginning ESL students to create a business card for themselves. The lesson includes warm-up, presentation, practice activities, the dictation of computer instructions, grouping strategies for creating the business card on the computer, printing, and an application activity. 2/03

Exhibit 15.a (continued)

In 2005-06, there were 31 technology presentations and 1,685 participants. (Exhibit 15.b) Technology presentations include conferences, workshops and speeches.

	Technology Presentations			
Date	Presentation Title	Location	No.	
9/6/05	Technology in the Classroom	City of Industry	320	
9/29/05	Introduce Video for John Swett Award	ACSA, Rancho Mirage	300	
9/30/05	Supporting Technology In The Classroom	ACSA, Rancho Mirage	28	
9/30/05	Students Succeed Awards	ACSA, Rancho Mirage	275	
10/15/05	Technology Rap Session	CATESOL, San Diego	12	
10/15/05	Easy and Free Ways to Create a Web Site for your Class	CATESOL, San Diego	32	
10/15/05	Troubleshooting Computers	LAUSD DACE Fall Conference	80	
10/21/05	Technology in the Classroom	Oakland Adult School	21	
10/22/05	Easy and Free Ways to Create a Web Site for your Class	LA CATESOL, USC,	53	
10/24/05	High-Speed Education Networks	Ctr for Digital Education, Sacramento	42	
11/7/05	Free Website for your Class	No CA CATESOL, Sierra College	19	
11/18/05	Technology: A Hands-on Approach	CCAE SCS, Palm Springs	18	
1/26/06	Web-based Resources for Teaching and Learning	TRLD, San Francisco	18	
1/27/06	Distance Learning: Extending the Reach	TRLD, San Francisco	38	
1/28/06	Technology in the Classroom - What's New	CCAE, Santa Clara Adult School	28	
1/28/06	Trends in Mobile Technology for K-Adult Education	TRLD, San Francisco	42	
3/11/06	Technology Mentoring: Share the Wealth	CUE, Palm Springs	3	
3/18/06	Technology Mentoring	TESOL, Tampa, FL	25	
4/7/06	Internet Fair - Podomatic.com	CATESOL, San Francisco	35	
4/8/06	Technology in the Adult Classroom	CATESOL, San Francisco	47	
4/8/06	The Latest Technology for the Classroom	CATESOL, San Francisco	41	
4/26/06	Creative Ways to Use PowerPoint in your Teaching	COABE, Houston, TX	8	
4/26/06	Using MovieMaker	COABE, Houston, TX	8	
4/26/06	New Technologies for Adult Learning	COABE, Houston, TX	35	
4/29/06	Defining Competencies of a Technology Using Educator	COABE, Houston, TX	8	
5/4/06	Tools to Support Adult Learners Working at a Distance	Sacramento	32	
6/9/06	Distance Learning Trends	Oakland	16	
6/13/06	Technology in the Classroom	CASAS Summer Institute, San Diego	40	
6/13/06	Tools to Support Adult Learners Working at a Distance	CASAS Summer Institute, San Diego	42	
6/15/06	Technology Mentors	CASAS Summer Institute, San Diego	14	
6/21/06	Freeware and Shareware for Adults with Disabilities	Online workshop by Lynn Andres	5	
Total Technology Presentations: 31 Total Participants: 1,685				

Exhibit 15.b

Some of the presentations included explanations and sometimes demonstrations of new technologies. Technologies featured included:

- Interactive White Boards
- Audio Card Readers
- Digital Audio Players (such as iPod and video iPod)
- Handheld Computers
- Portable Keyboards
- Video Conferencing
- Tablet PCs
- Digital Video
- Wireless networking

The Technology Integration Mentor Academy afforded participants opportunities to sample new technologies including digital cameras, portable keyboards and interactive whiteboards. Additionally, academy members participated in a videoconference that included a virtual visit to Aňo Nuevo State Park that included viewing the elephant seals on the beach via live webcam, and discussions with the park ranger about the possibility of bringing videoconferencing with state parks to adult education classrooms.

During the contract year, staff logged 33 cases of assistance with developing initiatives to deliver instruction over distances.

The OTAN Web site also provides resources for implementing technology. A searchable catalog of the bibliographic records for the Education Technology Collection is available in the Reference Libraries area. Technology conferences are advertised on the OTAN Web site in the Master Calendar, and technology funding opportunities in the Educational Grants section. Monthly updates of the "Internet in the Classroom" feature and other Internet teaching ideas were provided on adult education technology, where there are extensive resources to support teachers who want to integrate the Internet into instruction in adult education classrooms.

OTAN is also a liaison between publishers and practitioners. During the 2005-06 year, 42 contacts were made with vendors to identify adult appropriate materials and arrange demonstrations. Input and insights on the needs of the adult education field were provided to nine publishers engaged in software development.

Finally, OTAN staff research and make available information regarding new and emerging technologies and available learning resources. Newsletters and Web sites are monitored for current information, and an Educational Technology Collection of print (408) and non-print (1,011) cataloged titles is maintained. The collection is a resource for reference services and for technology presentations by staff.

## 16. Best Practices in Instructional Technology Professional Development

esponding to the need for California's adult educators to integrate more technology into their classrooms, OTAN initiated the Technology Integration Mentor Academy (TIMAC), which completed its first year in 2004-05. The goals of TIMAC are to build a professional corps of technology mentors who will help the field of adult education in California use technology creatively and effectively in the classroom and to meet the varied needs of learners.

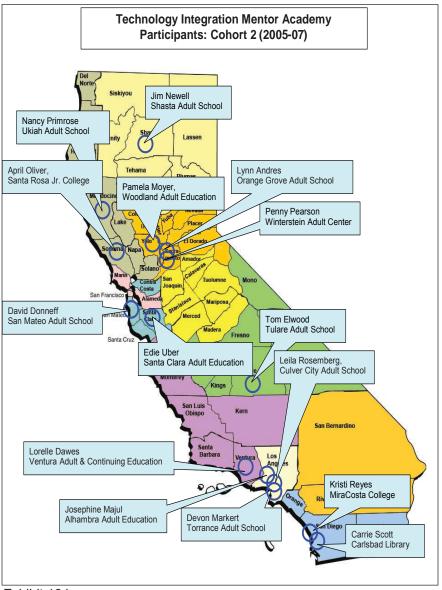
TIMAC is a two-year commitment, and 15 participants are accepted each year through a competitive application process. For 2005-06, there were 14 returning second-year participants (Exhibit 16.a) and 15 newly selected first-year participants. (Exhibit 16.b) Participants represented English as a Second Language, Community-Based English Tutoring (CBET), Adult Basic Education, Adult Secondary Education, and Adults with Disabilities. All program sizes and all CDE regions were represented.



Exhibit 16.a

"TIMAC Workshops were well planned, well organized, and fast moving. Participants' and presenters' enthusiasm was contagious." — Participant





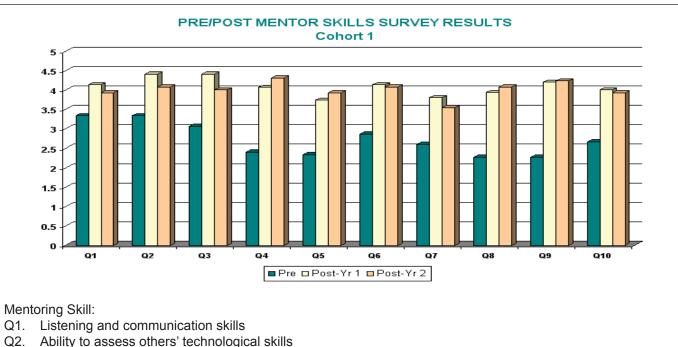


Academy trainings were provided in Sacramento on October 14 and November 4, 2005, and January 20, and May 11 - 12, 2006. Participants developed project plans with a five-year time frame. They also received training on the following topics:

- Philosophy of Technology Integration
- The Mentoring Process
- Mentoring Skills
- Setting Measurable Goals
- Project Planning
- Presentation Software
- Portable Keyboards
- Creating Course Web Pages
- Online Course Management
- Creating Digital Movies with MovieMaker

# INSTRUCTIONAL TECHNOLOGY

In May, first-year participants reported on the outcomes of their projects. Video of these presentations are available from OTAN on DVD. All mentors scored themselves higher on mentoring skills at the end of the year than they had at the beginning and remained at a steady level by the end of year 2. (Exhibit 16.c)



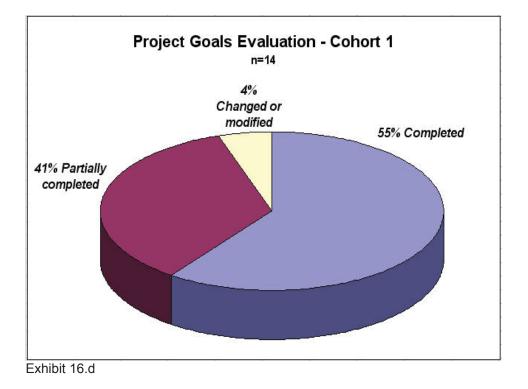
- Q3. Problem solving skills with others
- Q4. Knowledge of what makes a productive mentor/mentee relationship
- Q5. Knowledge of how people change and how to overcome resistance
- Q6. Skills in effectively giving feedback to your mentee
- Q7. Ability to match different mentoring leadership styles with different mentee needs
- Q8. Knowledge of the stages of mentoring
- Q9. Ability to assess the needs of your mentee and write a mentor/mentee plan
- Q10. Your overall rating of your mentoring skills

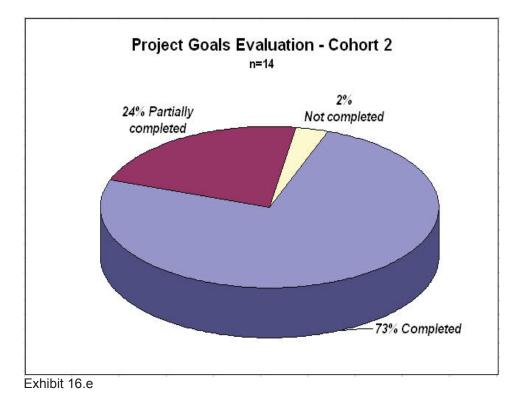
#### Exhibit 16.c

Regarding project goals, two-thirds of all project goals were met. Others were partially met, or changed or dropped. This completion rate represents a very positive outcome for the academy, considering that participants are encouraged to plan at least five years out, and considering unavoidable program, staff and administrative changes. (Exhibit 16.d & e)

Each participant is assigned to a staff mentor to guide them in carrying out their project. Their mentor made at least one site visit, held one regional face-to-face meeting, and TIMAC also hosted two online meetings and one videoconference during the year.

In June, an additional 15 applicants were accepted for 2006-07. These participants will attend their first training in October 2006.





# 17. Technology Mentor Network

he Technology Mentor Network, an email list for adult education professionals who are serving as either official or de facto technology mentors for teachers and others in their programs, has held steady at about 80 members, with 107 topics and 265 total messages posted this year. The Technology Mentor Network is a place for members to seek information and advice, and to share their experience and expertise with others throughout the state. Discussion topics have included voice over IP, digital storytelling projects, Webquests, classroom virtual visits, podcasting, instructional software, among others.

In addition, the list is used for those attending statewide conferences, particularly California Teachers of English to Speakers of Other Languages (CATESOL), to propose technology-related workshop topics and recruit co-presenters. Out of 36 technology workshops at the state conference in April, 19 of them, or 53 percent, were presented by adult educators who were associated either with the Technology Mentor Network or with TIMAC, or both. (Exhibit 17.a)

Technology, veleted werkshapped of CATECOL

Technology-related workshops at CATESOL	2006	
Friday, April 7 <sup>th</sup>		
Presentation, Presenters	Time	Room
Internet Fair   Marian Thacher, Donna Price-Machado et all	8:00-9:30	301
Be More Productive with Tables in MS Word   Kimberly Grogan- Donner	8:00-9:30	302
Teaching Basic Computer Skills and Beyond   Jennifer Barber	8:00-8:45	304
Introduction to Basic Digital Whiteboard Techniques   Catherine McNally	8:00-9:30	305
Integrating On-Line Chatting for Optimal Foreign Language Oral Proficiency   Carolyne Crolotte	8:00-8:45	306
Teaching Lifeskills with Internet Activities: Health Drug Labels; Employment   G. Carrera, F.Wentworth	9:00-9:45	303
Integrating Technology for Adult Beginning Students   Barry Bakin, Susan Gaer,	9:00-9:45	304
I Google You Google; We All Google!   Gwendalina Carrera	10:00-10:45	302
Connecting Technology to the Curriculum   Barry Bakin, Susan Gaer	10:00-10:45	304
Into Through; and Beyond the ESL Computer Lab   Jim Brice	10:30-12:00	301
Creating Interactive Activities for a Digital Whiteboard   Catherine McNally	10:30-12:00	305
ESL Multi-level Lab Lessons Using Microsoft Office   Ryan de la Vega, Colleen Sasaki	11:00-12:00	302
Use PowerPoint to Capture Students' Stories   Suzanne Ludlum	3:00-4:30	301
Time Saving Tips & Tricks in MS Word   Kimberly Grogan-Donner	3:00-4:30	302
Tools and Resources for Technology Enhanced Language Learning /Teaching (TELL-IG Colloquium)	3:00-4:30	308
The Why What and How-tos of Keyboarding in ESL   Judy Schieber, Kelley Keith	3:00-3:45	

"I get the best information from this list. It's great to know there are others out there like me, enthusiastic about using technology in the classroom" — Technology Mentor List Member

2000



NSTRUCTIONAL TECHNOLOGY

Saturday, April 8 <sup>th</sup>		
Presentation, Presenters	Time	Room
Multimedia Classroom Management Software for Interactive Learning (Publishers) Marsha Chan, Jim Brady	8:00-8:45	301
Create Great Handouts with Screen Capture   Jessica Buchsbaum	8:00-9:30	302
Language Master Machines: Using Old Technology in New Ways   D. Price, S. Gwynne, B. Bakin	8:00-8:45	304
Give your Online Classes a Voice!   Matt Wasowski	8:00-8:45	305
How to Edit Students' Essays Via Computer   Stephanie Cross, Jim Davis	8:00-8:45	308
Increasing Communicative Competence Through Effective use of Technology   Debrorah Blackburn	9:00-9:45	202
Computer Software Fair   Robert Wachman et all	9:00-10:30	301
Digital Movie Projects in the Adult ESL Classroom   Kathleen Slattery, Alan McEwen	9:00-9:45	305
Create Your Lesson Plans Online and Share!   Marian Thacher, Cherita Stevens	9:45-10:30	302
Start Using Those Computers   Linda Boice	1:30-3:00	302
Speaking with Audacity   Marsha Chan	1:30-2:15	303
Using Technology to Enhance Lower Level Citizenship Classes   M. Chan, T. Lee, T. Chin, S. Tsang	1:30-2:15	305
Using News Websites to Create Classroom Activities   Leifur Sigurdsson	1:30-2:15	306
Computer Activities for Beginning Level Adult English Learners   Tina Sander, Amy Hemmert	2:30-3:15	303
Technology in the Adult Classroom – Some Possibilities   Marian Thacher, Diana Batista, Ana Solomon	2:30-3:15	305
Distance Learning Fair   Britta Burton et all	3:30-5:00	301
Design Great Worksheets Using MS Word   Linda Boice	3:30-5:00	302
Web Activities for Desperate Teachers   Gwendalina Carrera	3:30-4:15	303
Video Online Resources & Lessons   Elizabeth Hanson-Smith	3:30-4:15	304
The Latest Technology for the Classroom   Marian Thacher	3:30-4:15	305

TMN or TIMAC Presenters

Exhibit 17.a

Regarding the goal of developing the Technology Mentor Network into a statewide organization with goals and objectives, one competing development was TIMAC. The TIMAC participants have their own list, and have tended to post messages to the TIMAC list rather than to the Network. However, now that there is at least one graduated class from the Academy, OTAN's strategy is to encourage alumni of the Academy to use the Technology Mentor Network to stay in touch with their colleagues and to network with new interested staff. In this way it is hoped that the Network will grow into a more active organization.



TAN offered workshops on five different technology training classes to California adult educators during the 2005-06 year. Topics included basic computer literacy and troubleshooting, creating Web pages, beginning and advanced PowerPoint. (Exhibit 18.a)

### Technology Training Course Descriptions

**Basic Computer Literacy and Troubleshooting - 3 hours (minimum)** This workshop is designed for adult educators and staff not familiar with using computers and do not have access to district or agency-based classes that are similar in nature. It includes topics like: computer terms and components, an overview of the operating system, customizing the Desktop, creating and finding files and folders, and basic computer maintenance. The workshop also briefly discusses basic troubleshooting techniques, where participants learn to fix minor computer problems that occur in a classroom or lab setting. Prerequisites: None

**Creating Web Pages for Adult Education - Session Length: 3 hours (minimum)** Participants will be shown how to develop Web pages using tools from GeoCities. These Web pages can be used in the classroom for their students or as an advertising tool for their agency. By the end of the workshop, all participants will know how to: add and modify text, set color options, add graphics, create hyperlinks and configure additional Web page addons. Prerequisites: Participants must be registered members of OTAN prior to the workshop and familiar with the Internet.

**Email Basics and Creating Web Pages for Instruction - 3 hours (minimum)** In this workshop, participants will become familiar with the process of setting-up and using free online email for themselves and their students. They will also be shown how to create and publish Web pages that can be used in class and for their students. At the end of the workshop all participants will have knowledge of basic email functions, will have created their own free email account, and designed and created an online Web page. Prerequisites: A basic knowledge of computers and the Internet. Must be an OTAN member prior to the workshop.

**Integrating the Internet into the Adult Education Classroom - 4 hours (minimum)** This is an intermediate workshop that is designed to provide ABE, ESL, and GED/High School teachers guidelines for integrating the Internet into their classroom instruction. Topics to be covered include: Why Use the Internet?, Barriers in Using the Internet in the Classroom, Evaluating Existing Sites for Usefulness, How the Internet can be Used, Getting Started, and Available Resources. Teachers will participate in two hands-on projects, time permitting. The first is an exercise on evaluating Web sites for usefulness, and the second will be to develop an activity to take home to use. Prerequisites: Participants should be very comfortable using the Internet, must have an email address, and must be a registered member of OTAN prior to the workshop. They should also have Internet access for their students and come prepared with a lesson in which they would like to use the Internet.

**PowerPoint for Adult Education - Session Length: 3 hours (minimum)** In this three-hour, hands-on workshop, participants will learn techniques they can utilize while creating PowerPoint presentations for their classroom or the marketing of their school site. They will learn about: the different types of PowerPoint files; the PowerPoint viewer; creating and using hyperlinks; using animations; and converting a presentation into a web site. Prerequisites: Participants must be registered members of OTAN prior to the workshop and familiar with PowerPoint - this workshop will not teach the basics of using PowerPoint in general.

"The trainer presented the information in a clear and simple manner. Learning to build a Web site sounds complicated but the trainer gave us easy step-bystep instructions. Excellent workshop!" — Participant During the year, 18 hands-on training sessions were provided for 232 teachers. (Exhibit 18.b) Evaluations completed by participants at the end of the sessions indicated a high level of satisfaction with the training, with an overall average score of 4.78 out of 5.

Technology Training Sessions											
Date	Course Title	Location	Participants								
08/25/05	Creating Web pages for Adult Education	Lucia Mar Adult Shool	10								
09/30/05	Beginning PowerPoint 2003 for Adult Education	Hacienda La Puente	18								
10/21/05	Creating Web Sites for Adult Education	Baldwin Park Adult School	14								
10/26/05	Creating Web Pages for Adult Education	Rowland Adult School	10								
11/18/05	Create a Web Site for your Class	Winterstein Adult School	10								
11/28/05	Beginning PowerPoint 2003 for Adult Education	Hanford Adult School	14								
12/06/05	Beginning PowerPoint 2003 for Adult Education	Ventura Adult School	7								
12/07/05	Beginning PowerPoint 2003 for Adult Education	Simi Valley Adult School	14								
01/06/06	Beginning PowerPoint 2003 for Adult Education	San Bernardino Adult School	10								
01/06/06	Creating Web Pages for Adult Education	San Bernardino Adult School	10								
01/13/06	Beg. PP 2003 for AE	Santa Ana College School of	11								
		Continuing Education									
01/27/06	Basic Computer Literacy and Troubleshooting	Redlands Adult School	16								
02/10/06	Basic Computer Literacy and Troubleshooting	El Monte-Rosemead Adult School	15								
02/28/06	Free Ways to Create a Web Site for your Class	San Leandro Adult School	8								
03/09/06	Using Excel to Teach Numeric Concepts	CUE Conference, Palm Springs	27								
03/17/06	Beginning PowerPoint 2003 for Adult Educators	Old Marshall Adult School	17								
05/12/06	Creating Web Pages for Adult Education	Riverside Adult School	10								
05/12/06	Advanced PowerPoint for Adult Education	Riverside Adutl School	11								
	Total Training Sessions: 18	Total Participants: 232									

Exhibit 18.b

OTAN encourages trainees to use the skills learned in its training to implement instructional technology. Following the sessions, trainees are given the opportunity to practice skills learned through homework assignments accessed through a special Web site. Those who successfully do the homework receive a certificate of completion. In 2005-06, three of the participants in two technical training classes completed the homework.

This year OTAN also hosted a videoconference for TIMAC participants to demonstrate the instructional capabilities of videoconferencing. Participants were able to discuss issues with each other, participate in a virtual field trip to Aňo Nuevo State Park, and discuss with the host ranger the possibility of bringing videoconferencing to local adult programs. Locations for this videoconference included four county offices of education and two community colleges. Response to this event from participants was very enthusiastic. However, there are still significant barriers to adult education programs accessing videoconferencing for students. The equipment and bandwidth is available at all county offices of education in California, but not necessarily at adult school sites, so travel would be involved for the students. Some community colleges, such as San Diego Community College District, are using videoconferencing to reach several sites at a time within their program, but are not yet able to include

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sites outside the district. Logistics remain a significant barrier to general implementation.

OTAN also offered on online workshop this year on Freeware and Shareware for Adults with Disabilities. This workshop was offered using an Internet bridge for the voice portion, and Breeze software for the Web-based sharing of documents and programs. Participants were able to interact with the presenter verbally, and to see the programs that she was demonstrating on her computer from their homes or offices. The results were encouraging, and more online workshops are planned for 2006-07. Presenters will be recruited and trained on using the Breeze system.

The capacity to put an animated tutorial workshop on using PowerPoint in the adult education classroom was initiated in the spring, with release to the field expected in the fall of 2006.

Appendices

## OTAN 2005-06 Quarterly Progress Reports

Outreach and Technical Assistance Network Sacramento County Office of Education Progress Report, Contract #5000 July 1, 2005 - September 30, 2005

OBJECTIVES AND MAJOR TASKS	STATUS
A. Electronic Communication	
1. Provide a CA Adult Ed Web portal linked to the CDE Adult Ed Web site	
1.1. Research, abstract, and index Web sites related to adult education 1.2. Maintain and improve search systems that provide access to Web site resources	Continued to add teacher resources to www.adultedteachers.org Continued to support and train people on using "My Resources" personalized section of
1.3. Upgrade OTAN Web site based on user input using latest technology	www.adultedteachers.org
<ol> <li>Lex Explore and Implement personalized access to web resources</li> <li>Improve the electronic collaborative environment for adult educators</li> </ol>	Start researched possible upgrades to search system on web site
2.1. Maintain and expand user registration system and searchable directory of registered	Web site stats showed high levels of usage. General hits for the quarter totaled 3,015,281
2.2. Protestion of the control of th	with all average of 1.55,555 user sessions (visits) per monur. The Web site directory averaged 460 new members/month. The membership total of 7,112 indirectes a steady state Inardive members were encourtaned to narticipate and inarchive.
2.3. Host list servers that encourage networking for program improvement	monotos a accuary status. Interins inclineda wele encouraged to participate and interins a accounts eliminated.
2.4. Manage Q & A areas to facilitate sharing of best practices	Managed Leadership Projects and Partnership Team and committee listservs.
<ol><li>J.5. Use new technologies to support CDE Adult Education Office initiatives</li></ol>	Managed individual listservs for Partnership Team members to communicate with their regions and a listserv for the STAR project. Managed K-12 Adult Ed and regional CA North Coast Administrators listservs. Managed Q & A areas on the main OTAN and For Teachers Web sites.
3. Provide technical support and training to OTAN Web site users	
<ol> <li>Provide telephone and onsite technical support to users of the OTAN Web site and of the CDE Adult Education Office's electronic databases</li> </ol>	Staff provided telephone and email technical support to 172 clients.
3.2. Provide hands-on training to users through classes at Professional Development Centers	Staff provided 9 services regarding training set-up and 6 services regarding training follo
(FUCs) allo local agencies, joilow-up activities, and outcome lacking 3.3 Provide training materials in a variety of modalities (print and electronic)	Staff provided 5 fraining classes on the use of OTAN electronic resources at PDCs and local anamies for a total of 61 participants
3.4. Develop regional capacity for technical support and training by identifying, certifying and	agencies for a rotation of participanties. Initiated development of animated help screens to replace traditional help screens on the
3.5. Pilot, evaluate, and utilize technology to improve access to users in remote locations	UI AN WED SITE.
<ol> <li>Filot and evaluate an initiative to address how educators of incarcerated adults can use electronic resources</li> </ol>	
<ol> <li>Provide technical support to further the electronic communication initiatives of the CDE Adult Education Office and Leadership Projects</li> </ol>	
<ol> <li>Support CDE's maintenance and improvement of an online directory of providers of adult education in California</li> </ol>	Developed new Web site at request of CDE to support the Persistence project. Maintained online directory of providers of adult education in California
<ol> <li>Support CDE's development of adult education online grant applications and surveys, including online tutorials</li> </ol>	Continued development of Adult Education Office staff combined database.
4.3. Support CDE's development of adult education online reporting systems	
<ol> <li>4.4. Provide technical support to prepare files for posting to CDE's Adult Education Office Web site</li> </ol>	
<ul> <li>4.5. Support CDE's goal of coordinating databases of adult education program information</li> <li>4.6. Develop crosswalk to improve access from the CDE Adult Education Web site to the Leadership Project Web sites</li> </ul>	
5. Maximize client access to OTAN products and services and obtain client input	

OBJECTIVES AND MAJOR TASKS	STATUS
5.1. Produce print informational materials including quarterly newsletter, riyers, and prochures	Ine Unime Connection newsletter was malled to 3,163 members in July.
5.2. Develop CD-ROMs for marketing OTAN's Web site and services	<ul> <li>Usets were riouried by errial of position in the areas selected in their user promes of asked to participate in online surveys? directed email messages were sent for a total of</li> </ul>
5.3. Present workshops and host vendor tables at adult education conferences	6.137messages.
5.4. Implement electronic notification strategies and online surveys for feedback	<ul> <li>Electronic satisfaction surveys from clients were logged and analyzed.</li> </ul>
5.6. Identify client categories and solicit input and feedback from representative focus groups	<ul> <li>A vendor table was hosted at 1 conference and 45 contacts were made.</li> </ul>
B. Information and Reference Services	
6. Maintain and improve electronic and print resource collections on adult education practice	
6.1. Waintain and improve linkages to the national adult equication information network	_ '
6.2. Ubtain pertinent data and prepare it for electronic access	<ul> <li>The number of new documents posted in the electronic forum totaled 155 (17 mb).</li> </ul>
o.o. catalog iliateriais and iliannan diologiaphic databases	<ul> <li>Users were notified by email or postings in the areas selected in their user profiles: 8 directed email messages were sent for a total of 6.137 messages.</li> </ul>
	<ul> <li>The Adult Education Reference Library collection totals 1,523.</li> </ul>
7. Provide an information reference service for California adult educators	
7.4 Dravida alaataaniaally caarababla databacaa af hihliaaraahia raaarda and full taut	
1.1. FLOVIDE Electronincariy searchable uatabases of promographine records and run text documents	<ul> <li>veb site stats snow 12, /uz searches by users.</li> <li>Staff responded directly to 71 requests for adult education and general information.</li> </ul>
7.2. Respond to online. mail and telephone (800#) requests	<ul> <li>Staff responded directly to 20 requests for archival information. Activities related to the</li> </ul>
7.3. Customized searches of online databases	Sesquicentennial have resulted in increased demand for historical information.
7.1 Duralizate materials and district up to 11.0 mail as district the algorithmic to a	<ul> <li>Staff responded directly to 2 technology reference questions.</li> </ul>
1.4. Duplicate materials and distribute by U.S. mail, or distribute electronically by email, electronic file transfer, or fax	<ul> <li>Customized searches of online databases totaled 22.</li> <li>Staff distributed a total of 1,024 items by fax or U.S. mail.</li> </ul>
<ol> <li>Stimulate improvement of instructional practice by developing innovative systems to link educators with electronic resources</li> </ol>	
8.1. Improve and expand For Teachers Web site	<ul> <li>The upgraded and reorganized adultedteachers or Web site continued to show a high level</li> </ul>
<ol> <li>8.2. Survey usage of the online lesson plan builder and add features as indicated by field input</li> </ol>	of activity. During the quarter, monthly For Teachers visits totaled 3,277. The new member total for the quarter was 312. Continued to support and develop online Lesson Plan Builder.
	<ul> <li>486 users logged in to the Lesson Plan Builder in this quarter, and 276 worked on a lesson plan</li> </ul>
<ol> <li>Document and publicize CA Adult Education successful students and programs</li> </ol>	
9.1. Research and publicize the stories of successful adult learners and programs	<ul> <li>Accepted thirteen nominations of adult education graduates in the sixth cycle of the CA Adult</li> </ul>
9.2. Videotape stories of successful adult learners and programs	Education Students Succeed project that ended September 16, 2005.
<ol> <li>Catalog, edit, and digitize videotape collections and use to publicize California adult programs</li> </ol>	<ul> <li>Staff recorded 57 client services regarding the CA Adult Education Students Succeed program.</li> </ul>
9.4. Assess value and utilization of successful students and exemplary programs project	<ul> <li>videotaped four student succeed award winners, along with their teachers and colleagues, and showed videos at presentation of awards at ACSA Conference.</li> <li>Videos posted to the CAESS Web site.</li> </ul>
10. Support the regional network of adult education resource centers with technical assistance and professional services	

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OBJECTIVES AND MAJOR TASKS	STATUS
	<ul> <li>Provided training to PDC managers on use of Web based templates to circulate depository</li> </ul>
10.2. Acquire materials, catalog, & distribute print and non-print resources	materials within their regions and to enter local materials in the online catalog of library records and the online catalon and address book systems
	Collaborated with CALPRO on numbering new modules and distribution of copies to PDC
	<ul> <li>Continued project of scanning print masters of older training modules and create PDF files for distribution on the CALPRO intranet.</li> <li>Rook video and DVD fitles denosited in PDC libraries now total 684</li> </ul>
11. Maintain and expand adult education archives for the benefit of practitioners, researchers and policymakers	
11.1. Acquire and catalog additional items	<ul> <li>The CA Adult Ed Archives now totals 1,673 cataloged print, video, &amp; slide/tapes.</li> </ul>
11.2. Make database of bibliographic records available electronically	<ul><li>During the quarter, PDF files on the Web site were accessed 27,053 times.</li></ul>
11.3. Implement policy and procedures of digitizing prioritized archival items	<ul> <li>Researched start dates of CA adult education programs, published database on history Web</li> </ul>
11.4. Research preservation issues and implement migration of resources to newer formats	site, invited agencies to do local research and contribute data. Publicized Sesquicentennial events; hosted Sesquicentennial Committee listserv.
11.5. Deposit with the CA State Library adult education products as required by statute	
11.6 Contribute to the Online Archive of California standardized archival "finding aids"	
12. Support provision of local providers of literacy skills in a workplace context	
12.1. Acquire additional adult VESL/VABE/workplace materials produced with public funds	<ul> <li>The VESL/VABE Clearinghouse collection totals 439 titles cataloged.</li> </ul>
12.2. Maintain online database of VESL/VABE/workplace materials	Responded to 21 inquiries.
12.3. Publicize availability of VESL/VABE/workplace materials and maintain database of requests from the field	<ul> <li>Distributed 308 copies of the 2005 CD-ROM catalog and 78 flyers at 2 conferences.</li> <li>Sent 94 VESL /VABE materials to 14 agencies.</li> </ul>
12.4. Distribute copies of VESL/VABE Workplace materials on a cost recovery basis	<ul> <li>Continued revision and upgrade of VESL Workplace Clearinghouse database.</li> </ul>
12.5. Publicize availability of commercial and government produced employment training materials and loan items to CA adult programs	<ul> <li>The Employment Training Library now totals 1,134 print and video items.</li> <li>Researched pre-employment work maturity and job search skills for 12 patrons.</li> <li>Loaned 177 Employment Training items to 74 patrons.</li> </ul>
C. Instructional Technology	
13. Obtain Instructional Technology Input from Field Advisory Group	
13.1 Identify and recruit members	<ul> <li>Initiated development of the Instructional Technology advisory group, in preparation for first</li> </ul>
13.2 Develop input process and hold periodic meetings	meeting in December.
13.3 Implement suggestions from the advisory group	
14. Provide planning support to agencies implementing new technology	
14.1. Assist local agencies with the technology planning process	<ul> <li>Developed and hosted technology plan online submission form for current year</li> </ul>
14.2. Maintain and improve online technology planner	<ul> <li>Coordinated with CASAS regarding technology planning information on CASAS EL Civics</li> </ul>
14.3. Coordinate a field-based process to update the California Adult Education Technology Plan for the years 2006 – 2009	Provided online training for 44 individuals from 41 agencies on technology planning
14.4 Identify and pilot strategies for meeting needs of small agencies for local technical support	Frowners support for teamongy planming to 2 monutuals. Initiated planning for workgroup to revise the CA Adult Education Technology Plan
15. Research and make available information regarding new and emerging technologies and available learning resources	



the use of instructional technology with technologies and reflections practice and reflections	Monitored newsletters and Web sites for current information on new technologies.
w technologies classroom practice and reflections	Provided monthly update of the "Internet in the Classroom" Web site features.
15.4. Develop and archive a videotape library of exemplary classroom practice and reflections	Publicized technology conferences in "Master Calendar" on Web site.
by teachers and administrators, for use in multiple professional development projects	Created a video on the use of the interactive whiteboard in ESOL instruction The print and non-print Educational Technology library now totals 1,108 titles. Demonstrated at professional conferences the educational use of new technologies by
15.5 Produce and make available online video-based demonstrations of technology integration	presenting 4 worksholps for s25 participants. Provided information on distance learning 0 10 agencies. Promoted devicipants of adult anomorieds metociple with 18 vandom
15.6 Collaborate with CDLP to host a Distance Learning and Technology Symposium to showcase new technologies for the classroom	
15.7 Promote with publishers the development of adult appropriate mediated materials	
16. Facilitate Technology Integration Mentor Academy (TIMAC)	
16.1. Recruit and select participants and trainers	Conducted 3 online meetings to plan curriculum for the Technology Integration Mentor
16.2. Provide training and follow-up support	Academy (TIMAC).
16.3. Evaluate Academy outcomes and make improvements	Communicated with first and second-year participants regarding Academy plans for current
16.4 Support network of Academy graduates to provide statewide leadership in technology integration	year Offered 1 conference workshop with a panel of administrators to provide information about TIMAC to the field
17. Support Technology Mentor Network	
17.1. Publicize Network and recruit members	Continued to support the Technology Mentor Network email list, which hosted 76 messages
17.2. Provide activities aimed at developing a sense of professional community	in this quarter. Elso mombors injoind the Technology Moster Network in this period
17.3. Collaborate to provide technology-based workshops and activities at state conferences	רועי הוופוווטפוא לטוופט נוופי רפטוווטוטפא אופועטו אפואטו א ווו נווא מפויסט.
17.4 Encourage the Technology Mentor Network to grow as an organization with goals and objectives	
18. Provide training on planning and implementing instructional technologies	
18.1. Provide training for instructors on various types of instructional technologies	Provided 2 trainings on the use of technology in instruction for a total of 28 participants.
<ul> <li>18.2. Track and evaluate role and effectiveness of different modes of training</li> </ul>	Planned training of TIMAC participants in use of Voice over IP, Webcams and podcasting

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Appendix A

Outreach and Technical Assistance Network Sacramento County Office of Education Progress Report, Contract #5000 October 1, 2005 - December 31, 2005

OBJECTIVES AND MAJOR TASKS	STATUS
A. Electronic Communication	
1. Provide a CA Adult Ed Web portal linked to the CDE Adult Ed Web site	
1.1. Research, abstract, and index Web sites related to adult education           1.2. Maintain and improve search systems that provide access to Web site resources	<ul> <li>Continued to add teacher resources to www.adultedteachers.org</li> <li>Continued to support and train people on using "My Resources" personalized</li> </ul>
1.3. Upgrade OTAN Web site based on user input using latest technology	section of www.adultedteachers.org
1.4. Explore and implement personalized access to Web resources	<ul> <li>Initiated process of adding an RSS feed to OTAN News</li> <li>Web team continued meeting to plan revise of main OTAN Web site, planned and wrote script for user phone survey</li> </ul>
2. Improve the electronic collaborative environment for adult educators	
2.1. Maintain and expand user registration system and searchable directory of registered users	<ul> <li>Web site averaged 166,997 user sessions (visits) per month.</li> <li>The Web site directory averaged 306 new members/month for the directory 306 new members/month for the d</li></ul>
2.2. Provide directed email to notify subscribers of funding and professional development opportunities and available resources	membership total of 6,892 indicates a steady state.
2.3. Host list servers that encourage networking for program improvement	<ul> <li>Managed individual listerys for Partnership Team members to communicate with their accions interaction for the OTAD action of the communicate with</li> </ul>
2.5. Use new technologies to support CDE Adult Education Office initiatives	<ul> <li>Managed K-12 Adult Ed and regional CA North Coast Administrators listservs.</li> <li>Managed Q &amp; A areas on the main OTAN and For Teachers Web sites.</li> </ul>
3. Provide technical support and training to OTAN Web site users	
3.1. Provide telephone and onsite technical support to users of the OTAN Web site and of the CDE Adult Education Office's electronic databases	<ul> <li>Staff provided telephone and email technical support to 69 clients.</li> <li>Staff provided specialized online database support to 27 clients</li> </ul>
3.2. Provide hands-on training to users through classes at Professional Development Centers (PDCs) and local agencies, follow-up activities, and outcome tracking	<ul> <li>Staff provided 61 services regarding training set-up and follow-up.</li> <li>Staff provided 61 services regarding training set-up and follow-up.</li> <li>Staff mrovided 4 training research on the use of OTAN electronic resources at PDCs.</li> </ul>
3.3. Provide training materials in a variety of modalities (print and electronic)	and local agencies for a total of 49 participants.
<ol><li>Develop regional capacity for technical support and training by identifying, certifying and supporting trainers in the 10 PDC regions</li></ol>	<ul> <li>Conducted first online meeting using new Breeze server.</li> </ul>
<ol> <li>Filot, evaluate, and utilize technology to improve access to users in remote locations</li> </ol>	
3.6. Pilot and evaluate an initiative to address how educators of incarcerated adults can use electronic resources	
<ol> <li>Provide technical support to further the electronic communication initiatives of the CDE Adult Education Office and Leadership Projects</li> </ol>	
4.1. Support CDE's maintenance and improvement of an online directory of providers of adult education in California	<ul> <li>Continued development of Persistence Project Web site for CDE.</li> <li>Maintained online directory of providers of adult education in California.</li> </ul>
4.2. Support CDE's development of adult education online grant applications and surveys, including online tutorials	Created an online budget submission page for WIA/AEFL applications Continued development of solutimistion Office staff combined database
4.3. Support CDE's development of adult education online reporting systems	
4.4. Provide technical support to prepare files for posting to CDE's Adult Education Office Web site	
<ol> <li>Support CDE's goal of coordinating databases of adult education program information</li> </ol>	
4.6. Develop crosswalk to improve access from the CDE Adult Education Web site to the Leadership Project Web sites	

PROGRESS REPORT (10/1/2005 - 12/31/2005) - CONTRACT OBJECTIVES AND MAJOR TASKS

OBJECTIVES AND MAJOR TASKS	STATUS
5. Maximize client access to OTAN products and services and obtain client input	
brochures distributed by direct mail and at meetings	3,089 members.
5.2. Develop CU-ROINS for marketing OLAN'S Web site and services	Users were notified by email of postings in the areas selected in their user profiles
5.3. Present workshops and nost vendor tables at adult education contrelences E.4. Implement electronic notification strategies and enline surveys for foodback	or asked to participate in online surveys.9 directed entail messages were sent for a potal of 0 550messages
focus	<ul> <li>Electronic satisfaction surveys from clients were logged and analyzed.</li> </ul>
groups	Workshops on OTAN services were presented at 4 conferences to 79 participants. A vendor table was hosted at 8 conferences and 269 contacts were made.
	<ul> <li>Hosted recrimology integration Advisory Commutee to get nero input on OLAN'S current and future services to support technology integration</li> <li>Hosted CA Adult Education Technology Plan work group, and collected research</li> </ul>
B. Information and Reference Services	and data to be included in first draft of the new technology Plan.
6. Maintain and improve electronic and print resource collections on adult education practice and research	
e linkages to the national adult education information	
6 0 0htain pertinent data and prepare it for electronic access	
	Osets were nomice by entail of posinings in the areas selected in their user promes. 9 directed email messages were sent for a total of 9,550 messages. • The Adult Education Reference Lineary collection totals 1,525
7. Provide an information reference service for California adult educators	
7.1. Provide electronically searchable databases of bibliographic records and full text	
online. mail and telephone (800#) requests	<ul> <li>Start responded directly to 36 requests for adult education and general information, and 2 technology reference guestions.</li> </ul>
7.3. Customized searches of online databases	Staff responded directly to 3 requests for archival information. Activities related to
mail, or distribute electronically by	<ul> <li>the Sesquicentennial have resulted in increased demand for historical information.</li> <li>Customized searches of online databases totaled 8.</li> <li>Staff distributed a total of 849 items by fax or U.S. mail.</li> </ul>
8. Stimulate improvement of instructional practice by developing innovative systems to link educators with electronic resources	
8.1. Improve and expand For Teachers Web site	<ul> <li>Continued to monitor activity on the AdultEdTeachers Web site.</li> </ul>
8.2. Survey usage of the online lesson plan builder and add features as indicated by field input	<ul> <li>During the quarter, monthly AdultEdTeachers visits averaged 2,520. The new member total for the quarter was 311.</li> <li>Met with Professional Development Center managers and CALPRO to coordinate training and find ways to support the online part of the Lesson Planning and Teaching Math modules offered by CALPRO</li> </ul>
	<ul> <li>421 users logged in to the Lesson Plan Builder in this quarter, and 259 worked on a lesson plan</li> </ul>
9. Document and publicize CA Adult Education successful students and programs	
9.1. Research and publicize the stories of successful adult learners and programs	<ul> <li>Accepted 21 nominations of adult education graduates in the eighth cycle of the</li> </ul>
9.2. Videotape stories of successful adult learners and programs	<ul> <li>CA Adult Education Students Succeed project that ended December 16, 2005.</li> <li>Staff recorded 16 client services regarding the Students Succeed program.</li> </ul>
9.3. Catalog, edit, and digitize videotape collections and use to publicize California adult programs	<ul> <li>Updated information and student stories on the Students Succeed Web site at www.adultedlearners.org.</li> </ul>



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## PROGRESS REPORT (10/1/2005 - 12/31/2005) - CONTRACT OBJECTIVES AND MAJOR TASKS

OBJECTIVES AND MAJOR TASKS	STATUS
9.4. Assess value and utilization of successful students and exemplary programs project	
10. Support the regional network of adult education resource centers with technical assistance and professional services	
10.1. Provide assistance to CA Professional Development Center staff on usage of technology	<ul> <li>Provided training to one new PDC manager on use of Web based templates to circulate depository materials within their regions and to enter local materials in the</li> </ul>
10.2. Acquire materials, catalog, & distribute print and non-print resources	online catalog of library records, and the online catalog and address book systems.
10.3. Provide technical assistance to support PDC libraries	<ul> <li>Collaborated with CALPRO on numbering new modules and distribution of copies to PDC libraries.</li> <li>171 items distributed to 10 PDC libraries.</li> <li>Continued project of scanning print masters of older training modules and create PDF files for distribution on the CALPRO intranet.</li> </ul>
11. Maintain and expand adult education archives for the benefit of practitioners, researchers and policymakers	
11.1. Acquire and catalog additional items	<ul> <li>The CA Adult Ed Archives now totals 1,694 cataloged print, video, &amp; slide/tapes.</li> </ul>
11.2. Make database of bibliographic records available electronically	<ul> <li>During the quarter, PDF documents on the Web site were accessed 31,571 times.</li> </ul>
11.3. Implement policy and procedures of digitizing prioritized archival items	<ul> <li>Researched start dates of CA adult education programs, published database on</li> </ul>
11.4. Research preservation issues and implement migration of resources to newer formats	<ul> <li>Instory Web site, invited agencies to do local research and contribute data.</li> <li>Publicized Sesquicentennial events; hosted Sesquicentennial Committee listserv.</li> </ul>
11.5. Deposit with the CA State Library adult education products as required by statute	
11.6 Contribute to the Online Archive of California standardized archival "finding aids"	
12. Support provision of local providers of literacy skills in a workplace context	
12.1. Acquire additional adult VESL/VABE/workplace materials produced with public funds	<ul> <li>The VESL/VABE Clearinghouse collection totals 439 titles cataloged.</li> <li>Resonneed to 14 incluines</li> </ul>
12.2. Maintain online database of VESL/VABE/workplace materials	
12.3. Publicize availability of VESL/VABE/workplace materials and maintain database of requests from the field	<ul> <li>Sent 12 VESL /VABE materials to 10 agencies.</li> <li>Continued revision and upgrade of VESL Workplace Clearinghouse database.</li> </ul>
12.4. Distribute copies of VESL/VABE Workplace materials on a cost recovery basis	
12.5. Publicize availability of commercial and government produced employment training materials and loan items to CA adult programs	<ul> <li>The Employment Training Library now totals 1,137 print and video items.</li> <li>Researched pre-employment work maturity and job search skills for 12 patrons.</li> <li>Loaned 169 Employment Training items to 86 patrons.</li> </ul>
C. Instructional Technology	
13. Obtain Instructional Technology Input from Field Advisory Group	
13.1 Identify and recruit members	<ul> <li>Recruited 8 members for technology integration advisory committee representing</li> </ul>
13.2 Develop input process and hold periodic meetings	various sizes of agencies, and teachers and administrators who are advancing the
13.3 Implement suggestions from the advisory group	<ul> <li>Use or recrimology in the classroom</li> <li>Organized and hosted Technology Integration Advisory Committee to get field input on OTAN's current and future services to support technology integration</li> </ul>
14. Provide planning support to agencies implementing new technology	
14.1. Assist local agencies with the technology planning process	<ul> <li>Continued to support technology plan online submission form for current year</li> </ul>
14.2. Maintain and improve online technology planner	Drovided online training for 41 individuals and one-on-one training to 8 individuals

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OTAN/SCOE OBJECTIVES A 14.3. Coordin

# PROGRESS REPORT (10/1/2005 - 12/31/2005) - CONTRACT OBJECTIVES AND MAJOR TASKS

OBJECTIVES AND MAJOR TASKS	STATUS
14.3. Coordinate a field-based process to update the California Adult Education Technology Plan for the years 2006 – 2009	<ul> <li>n technology planning</li> <li>Provided support for technology planning to 27 individuals.</li> </ul>
14.4 Identify and pilot strategies for meeting needs of small agencies for local technical support	<ul> <li>Recruited 9 members for the CA Adult Education Technology Plan work group representing different agency sizes and types.</li> <li>Hosted work group to initiate the process of creating an updated technology plan for adult education in the state</li> </ul>
15. Research and make available information regarding new and emerging technologies and available learning resources	
15.1. Research and acquire information regarding new technologies and resources	<ul> <li>Monitored newsletters and Web sites for current information on new technologies.</li> </ul>
15.2. Identify and collect information about best practices in the use of instructional technology	<ul> <li>Provided monthly update of the "Internet in the Classroom" Web site features.</li> <li>Publicized technology conferences in "Master Calendar" on Web site.</li> </ul>
15.3. Provide opportunities for adult educators to sample new technologies	<ul> <li>Disseminated a video on the use of the interactive whiteboard in ESOL instruction</li> </ul>
15.4. Develop and archive a videotape library of exemplary classroom practice and reflections by teachers and administrators, for use in multiple professional development projects	<ul> <li>Based on input from Technology Integration Advisory Committee, initiated development of a list of future priorities and activities in this area.</li> <li>The print and non-print Educational Technology library now totals 1,112 titles.</li> </ul>
15.5 Produce and make available online video-based demonstrations of technology integration	<ul> <li>Demonstrated at professional conferences the educational use of new technologies by presenting 9 workshops for 302 participants.</li> </ul>
15.6 Collaborate with CDLP to host a Distance Learning and Technology Symposium to showcase new technologies for the classroom	<ul> <li>Provided information on distance learning to 8 agencies.</li> <li>Promoted development of adult appropriate materials with 11 vendors.</li> </ul>
15.7 Promote with publishers the development of adult appropriate mediated materials	
16. Facilitate Technology Integration Mentor Academy (TIMAC)	
16.1. Recruit and select participants and trainers	<ul> <li>Conducted two 1-day TIMAC training sessions for a total of 29 TIMAC members.</li> </ul>
16.3 Evaluate Academv outcomes and make improvements	<ul> <li>Conducted 4 online meetings to plan curriculum for the Technology Integration Manter Academy (TIMAC)</li> </ul>
16.4 Support network of Academy graduates to provide statewide leadership in technology integration	
17. Support Technology Mentor Network	
17.1. Publicize Network and recruit members	<ul> <li>Continued to support the Technology Mentor Network email list, which has 78</li> </ul>
17.2. Provide activities aimed at developing a sense of professional community 17.3. Collaborate to provide technology-based workshops and activities at state	<ul> <li>members and hosted 89 messages in this quarter.</li> <li>Eight members joined the Technology Mentor Network in this period.</li> </ul>
17.4 Encourage the Technology Mentor Network to grow as an organization with goals and objectives	
18. Provide training on planning and implementing instructional technologies	
18.1. Provide training for instructors on various types of instructional technologies	Provided 7 trainings on the use of technology in instruction for a total of 81
18.2. I rack and evaluate role and effectiveness of different modes of training	<ul> <li>participants.</li> <li>Trained TIMAC participants in use of Voice over IP, Webcams and podcasting</li> <li>Created a podcasting account for TIMAC participants to experiment with.</li> </ul>

OTAN Annual Report 7/1/05-6/30/06

Outreach and Technical Assistance Network Sacramento County Office of Education Progress Report, Contract #5000 January 1, 2006 - March 31, 2006

OBJECTIVES AND MAJOR TASKS	STATUS
A. Electronic Communication	
1. Provide a CA Adult Ed Web portal linked to the CDE Adult Ed Web site	
1.1. Research, abstract, and index Web sites related to adult education           1.2. Maintain and improve search systems that provide access to Web site resources           1.3. Upgrade OTAN Web site based on user input using latest technology	<ul> <li>Continued to add teacher resources to <i>www.adultedteachers.org</i>.</li> <li>Continued to support and train people on using "My Resources" personalized section of <i>www.adultedteachers.org</i>.</li> </ul>
1.4. Explore and implement personalized access to Web resources	Initiated process of adding an RSS feed to OTAN News. Web team continued meeting to plan new look and navigation of main OTAN Web site, reviewed several versions of design document, considering programming options for personalized OTAN home page.
2. Improve the electronic collaborative environment for adult educators	
2.1. Maintain and expand user registration system and searchable directory of registered users	Web site averaged 63410 user sessions (visits) per month. The Web site directory averaged 378 new members/month for the guarter. The
2.2. Provide directed email to notify subscribers of funding and professional development opportunities and available resources	membership total of 7,160 indicates a stready state. Managed Leadership Proteics and Partnership Team listservs.
2.3. Host list servers that encourage networking for program improvement	Initiated CA Jail Educator's listserv. <u>And managed individual listservs for</u>
2.5. Use new technologies to support CDE Adult Education Office initiatives	Managed K-12 Adult Ed and regional CA North Coast Administrators listservs. Managed Q & A areas on the main OTAN and For Teachers Web sites.
3. Provide technical support and training to OTAN Web site users	
3.1. Provide telephone and onsite technical support to users of the OTAN Web site and of the CDE Adult Education Office's electronic databases	<ul> <li>Staff provided telephone and email technical support to 189 clients.</li> <li>Staff provided specialized online database support to 167 clients.</li> </ul>
3.2. Provide hands-on training to users through classes at Professional Development Centers (PDCs) and local agencies, follow-up activities, and outcome tracking	<ul> <li>Staff provided 46 services regarding training set-up and follow-up.</li> <li>Staff provided 43 training training training set-up and follow-up.</li> </ul>
3.3. Provide training materials in a variety of modalities (print and electronic)	and local agencies for a total of 46 participants.
<ol><li>3.4. Develop regional capacity for technical support and training by identifying, certifying and supporting trainers in the 10 PDC regions</li></ol>	<ul> <li>Conducted 3 online meetings using Breeze server.</li> <li>Baran naming to greate Baginning PowerPoint workshop on CD</li> </ul>
3.5. Pilot, evaluate, and utilize technology to improve access to users in remote locations	<ul> <li>Degan planming to could be all build over our workshop of 00 build and presented at Jail Educators session at CAEAA Conference, agreed to host listeau for iail administrice</li> </ul>
3.6. Pilot and evaluate an initiative to address how educators of incarcerated adults can use electronic resources	<ul> <li>Encouraged jail educators to apply for the Technology Integration Mentor Academy</li> </ul>
4. Provide technical support to further the electronic communication initiatives of the CDE Adult Education Office and Leadership Projects	
4.1. Support CDE's maintenance and improvement of an online directory of providers of adult education in California	Added resources to Persistence Project Web site for CDE. Maintained online directory of providers of adult aducation in California
4.2. Support CDE's development of adult education online grant applications and survevs. including online tutorials	Supported online uncounty or provincial or additional categories of additional provincial of the second online budget submission page for VI/A/AFL applications Drovided vice off training for Adult Education Office etaff on the combined
4.3. Support CDE's development of adult education online reporting systems	
4.4. Provide technical support to prepare files for posting to CDE's Adult Education Office Web site	Gathered feedback and got CDE staff started using the database, and created a short-and ender additions and immovements.
<ol> <li>Support CDE's goal of coordinating databases of adult education program information</li> </ol>	Participated in discussions with Leadership Projects regarding a combined online training registrond database and a parend to take the lead in development
4.6. Develop crosswalk to improve access from the CDE Adult Education Web site to the Leadership Project Web sites	המווווים וכשטו מנוח ממשממט, מות משופכת וכי ומאכי ווכי וכמי ווי וכי המו

STATIS		<ul> <li>Users were notified by email of postings in the areas selected in their user profiles or asked to participate in online surveys: 10 directed email messages were sent for a total of 13,935 messages.</li> <li>Electronic satisfaction surveys from clients were logged and analyzed.</li> <li>Workshops on OTAN services were presented at 4 conferences to 57 participants.</li> </ul>							All linkages to the national adult education information network were maintained. The number of new documents posted in the electronic forum totaled 91 (12 mb). Users were notified by email of postings in the areas selected in their user profiles: 10 directed email messages were sent for a total of 13,935 messages. The Adult Education Reference Library collection totals 1,539. Web site stats show 22,140 searches by users. Staff responded directly to 57 requests for adult education and general information, and 4 technology reference question. Staff responded directly to 15 requests for archival information. Activities related to the Sequicentennial have resulted in increased demand for historical information. Staff distributed a total of 566 items by fax, email or U.S. mail.									<ul> <li>Continued to monitor activity on the AdultEdTeachers Web site.</li> </ul>	<ul> <li>During the quarter, monthly AdultEdTeachers visits averaged 3,271. The new member total for the quarter was 437.</li> </ul>	<ul> <li>Met with Professional Development Center managers and CALPRO to coordinate training and find ways to support the online part of the Lesson Planning and Teaching Math modules offered by CALPRO</li> <li>F37 mems horded in the Lesson Plan Builder in this guarder and 320 worked on</li> </ul>	<ul> <li>bz/ users roggeu in to the Lesson Fran builder in this quarter, and bz8 worked on a lesson plan</li> </ul>		<ul> <li>Accepted 25 nominations of adult education graduates in the eighth cycle of the CA Adult Education Students Succeed project that ended March 16, 2006.</li> <li>Staff recorded 44 client services regarding the Students Succeed program.</li> <li>Updated information and student stories on the Students Succeed Web site at www.adultedlearners.org.</li> <li>Began development of multimedia presentation to accompany awarding plaques to 12 Students Succeed recipients at CCAE Conference in May.</li> </ul>				
OB.IFCTVES AND MA.IOR TASKS	5. Maximize client access to OTAN products and services and obtain client input	5.1. Produce print informational materials including quarterly newsletter, flyers, and	5.2. Develop CD-ROMs for marketing OTAN's Web site and services	5.3. Present workshops and host vendor tables at adult education conferences	5.4. Implement electronic notification strategies and online surveys for feedback	5.5. Identify client categories and solicit input and feedback from representative focus groups	B. Information and Reference Services	<ol><li>Maintain and improve electronic and print resource collections on adult education practice and research</li></ol>	6.1. Maintain and improve linkages to the national adult education information network	6.2. Obtain pertinent data and prepare it for electronic access	6.3. Catalog materials and maintain bibliographic databases	7. Provide an information reference service for California adult educators	7.1. Provide electronically searchable databases of bibliographic records and full text		7.2. Respond to online, mail and telephone (800#) requests	7.3. Customized searches of online databases	7.4. Duplicate materials and distribute by U.S. mail, or distribute electronically by email, electronic file transfer, or fax	<ol> <li>Stimulate improvement of instructional practice by developing innovative systems to link educators with electronic resources</li> </ol>	8.1. Improve and expand For Teachers Web site	8.2. Survey usage of the online lesson plan builder and add features as indicated by field input			9. Document and publicize CA Adult Education successful students and programs	9.1. Research and publicize the stories of successful adult learners and programs	9.2. Videotape stories of successful adult learners and programs	9.3. Catalog, edit, and digitize videotape collections and use to publicize California adult programs	9.4. Assess value and utilization of successful students and exemplary programs project

## PROGRESS REPORT (1/1/2006 - 3/31/2006) - CONTRACT OBJECTIVES AND MAJOR TASKS

OBJECTIVES AND MAJOR TASKS	STATUS
10. Support the regional network of adult education resource centers with technical assistance and professional services	
10.1. Provide assistance to CA Professional Development Center staff on usage of technology	<ul> <li>Worked with 2 PDC managers on using the online address book to send group emails.</li> </ul>
10.2. Acquire materials, catalog, & distribute print and non-print resources	• Collaborated with CALPRO on numbering new modules and distribution of copies
10.3. Provide technical assistance to support PDC libraries	<ul> <li>to PDC libraries.</li> <li>66 items distributed to 10 PDC libraries.</li> <li>Continued project of scanning print masters of older training modules and create PDF files for distribution on the CALPRO intranet.</li> <li>Book, video, and DVD titles deposited in PDC libraries now total 698.</li> </ul>
11. Maintain and expand adult education archives for the benefit of practitioners, researchers and policymakers	
11.1. Acquire and catalog additional items	The CA Adult Ed Archives now totals 1,712 cataloged print, video, & slide/tapes.
11.2. Make database of bibliographic records available electronically	<ul> <li>During the quarter, PDF documents on the Web site were accessed 39,193 times.</li> </ul>
11.3. Implement policy and procedures of digitizing prioritized archival items	Improved State Library Depository Submittal System and wrote detailed
11.4. Research preservation issues and implement migration of resources to newer formats	<ul> <li>Procedures.</li> <li>Submitted 13 CA Adult Education annual reports to the CA State Library; and the</li> </ul>
11.5. Deposit with the CA State Library adult education products as required by statute	<ul> <li>most recent two reports to all 17 "complete" depositories</li> <li>Provided start dates of CA Adult Education programs for Sesquicentennial poster,</li> </ul>
11.6 Contribute to the Online Archive of California standardized archival "finding aids"	<ul> <li>and publicized Sesquicentennial events on OTAN Web site.</li> <li>Developed a beta version of a template for submitting standardized finding aids to the Online Archive of CA.</li> </ul>
12. Support provision of local providers of literacy skills in a workplace context	
12.1. Acquire additional adult VESL/VABE/workplace materials produced with public funds	<ul> <li>The VESL/VABE Clearinghouse collection totals 449 titles cataloged.</li> <li>Responded to 18 inquiries.</li> </ul>
12.2. Maintain online database of VESL/VABE/workplace materials	<ul> <li>Distributed 25 copies of the 2006 CD-ROM catalog.</li> </ul>
12.3. Publicize availability of VESL/VABE/workplace materials and maintain database of requests from the field	<ul> <li>Sent 21 VESL /VABE materials to 6 agencies.</li> <li>Continued revision and upgrade of VESL Workplace Clearinghouse database.</li> </ul>
12.4. Distribute copies of VESL/VABE Workplace materials on a cost recovery basis	The Employment Training Library now totals 1,133 print and video items.
12.5. Publicize availability of commercial and government produced employment training materials and loan items to CA adult programs.	<ul> <li>Researched pre-employment work maturity and job search skills for 12 patrons.</li> <li>Loaned 254 Employment Training items to 150 patrons.</li> </ul>
C. Instructional Technology	
13. Obtain Instructional Technology Input from Field Advisory Group	
13.1 Identify and recruit members	Advisory group meeting was held in second quarter, and some suggestions have
13.2 Develop input process and hold periodic meetings	been implemented, such as closer collaboration between CALPRO and OTAN in providing workshops and other training to the field.
14. Provide planning support to agencies implementing new technology	
14.1. Assist local agencies with the technology planning process	<ul> <li>Continued to support technology plan online submission form for current year,</li> </ul>
14.2. Maintain and improve online technology planner	which was due on January 31
14.3. Coordinate a field-based process to update the California Adult Education Technology Plan for the years 2006 – 2009	<ul> <li>Followed up on 23 agencies that did not initially pass the review</li> <li>Provided one-on-one training to 1 new administrator on technology planning</li> </ul>
14.4 Identify and pilot strategies for meeting needs of small agencies for local technical support	<ul> <li>Provided support for technology planning to 26 individuals.</li> </ul>

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Appendix C

OTAN/SCOE

PROGRESS REPORT (1/1/2006 - 3/31/2006) - CONTRACT OBJECTIVES AND MAJOR TASKS

OBJECTIVES AND MAJOR TASKS	STATUS
15. Research and make available information regarding new and emerging technologies and available learning resources	
15.1. Research and acquire information regarding new technologies and resources	<ul> <li>Monitored newsletters and Web sites for current information on new technologies.</li> </ul>
15.2. Identify and collect information about best practices in the use of instructional technology	<ul> <li>Provided information to the field via listservs and workshops on blogging, podcasting, and other Web 2.0 developments.</li> </ul>
15.3. Provide opportunities for adult educators to sample new technologies	<ul> <li>Provided monthly update of the "Internet in the Classroom" Web site features.</li> </ul>
15.4. Develop and archive a videotape library of exemplary classroom practice and reflections by teachers and administrators, for use in multiple professional development projects	<ul> <li>Publicized conferences with technology sessions in "Master Calendar" on Web site.</li> <li>Videotaped two classrooms in San Diego where students were using audio card</li> </ul>
15.5 Produce and make available online video-based demonstrations of technology integration	<ul> <li>reader machines, and began editing this video for dissemination</li> <li>Demonstrated at professional conferences the educational use of new</li> </ul>
15.6 Collaborate with CDLP to host a Distance Learning and Technology Symposium to showcase new technologies for the classroom	<ul> <li>technologies by presenting 6 workshops for 154 participants.</li> <li>Provided information on distance learning to 2 agencies.</li> </ul>
15.7 Promote with publishers the development of adult appropriate mediated materials	<ul> <li>Promoted development of adult appropriate materials with 8 vendors.</li> <li>The print and non-print Educational Technology library now totals 1,112 titles.</li> </ul>
16. Facilitate Technology Integration Mentor Academy (TIMAC)	
16.1. Recruit and select participants and trainers	<ul> <li>Conducted a 1-day TIMAC training for 15 TIMAC mentors on project evaluation.</li> </ul>
16.2. Provide training and follow-up support	<ul> <li>Organized 3 face-to-face and one online regional meeting for TIMAC mentors.</li> </ul>
16.3. Evaluate Academy outcomes and make improvements	<ul> <li>Conducted 2 online meetings to plan curriculum for the Technology Integration</li> </ul>
16.4 Support network of Academy graduates to provide statewide leadership in technology integration	<ul> <li>Mentor Academy (TIMAC).</li> <li>Monitored and contributed to TIMAC discussion board</li> </ul>
5	<ul> <li>Communicated with first and second-year participants regarding Academy plans for current year</li> </ul>
	<ul> <li>Updated online data collection tools for TIMAC participants and their mentees.</li> </ul>
17. Support Technology Mentor Network	
17.1. Publicize Network and recruit members	<ul> <li>Continued to support the Technology Mentor Network email list, which has 79</li> </ul>
17.2. Provide activities aimed at developing a sense of professional community	members and hosted 62 messages in this quarter.
17.3. Collaborate to provide technology-based workshops and activities at state conferences	<ul> <li>Discussions occurred on topics such as web sites for low literacy ESL, digital storytelling, games in powerpoint, Google video, and more</li> </ul>
17.4 Encourage the Technology Mentor Network to grow as an organization with goals and objectives	<ul> <li>Some planning for statewide conferences took place on the list.</li> </ul>
18. Provide training on planning and implementing instructional technologies	
18.1. Provide training for instructors on various types of instructional technologies	<ul> <li>Provided 8 trainings on the use of technology in instruction for a total of 114</li> </ul>
	<ul> <li>Trained TIMAC participants in use of online meeting software</li> </ul>
	<ul> <li>Encouraged experimentation with blogging and podcasting via listservs and conference presentations.</li> </ul>

OBJECTIVES AND MAJOR TASKS		STATUS
A. Electronic Communication		
1. Provide a CA Adult Ed Web portal linked to the CDE Adult Ed Web site		
1.1. Research, abstract, and index Web sites related to adult education 1.2. Maintain and improve search systems that provide access to Web site resources 1.3. Upgrade OTAN Web site based on user input using latest technology	Web team continue site, work plan deve function	Web team continued meeting to plan new look and navigation of main OTAN Web site, work plan developed with timelines, began work on improving site search function
1.4. Explore and implement personalized access to Web resources	Posted 12 news stories on the Continued to add teacher recontinued to promote and trusing My Resources feature	Posted 12 news stories on the OTAN home page Continued to add teacher resources to <i>www.adultedteachers.org.</i> Continued to promote and train users on how to personalize AdultEdTeachers.org using My Resources feature
2. Improve the electronic collaborative environment for adult educators		
2.1. Maintain and expand user registration system and searchable directory of registered users	Web site averaged The Web site direct	Web site averaged 64,753 user sessions (visits) per month. The Web site directory averaned 305 new members ner month for the guarter. The
2.2. Provide directed email to notify subscribers of funding and professional development opportunities and available resources	membership total o Managed Leadersh	membership totalof 7,363 indicates a steady state. Membership totalof 7,363 indicates a steady state. Manared Leadership Fricers and Partnership Team listservs
2.3. Host list servers that encourage networking for program improvement 2.4. Manage Q & A areas to facilitate sharing of best practices	Managed K-12 Adu Proiect Star list	Managed K-12 Adult Ed and regional CA North Coast Administrators listservs, Proiort Star list
2.5. Use new technologies to support CDE Adult Education Office initiatives	Managed Q & A are new "Ask the Techi	Managed Q & A areas on the main OTAN and For Teachers Web sites and added new "Ask the Techie" strand to each discussion board.
3. Provide technical support and training to OTAN Web site users		
3.1. Provide telephone and onsite technical support to users of the OTAN Web site and of the CDE Adult Education Office's electronic databases	Staff provided telep	Staff provided telephone and email technical support to 96 clients. Staff provided specialized online database support to 62 clients
3.2. Provide hands-on training to users through classes at Professional Development Centers (PDCs) and local agencies, follow-up activities, and outcome tracking	Staff provided 25 s	Staff provided 25 services regarding training set-up and follow-up. Staff provided 14 training cases on the use of OTAN electronic resources at DDCs
3.3. Provide training materials in a variety of modalities (print and electronic)	and local agencies	and local agencies for a total of 12 participants.
<ol><li>Develop regional capacity for technical support and training by identifying, certifying and supporting trainers in the 10 PDC regions</li></ol>	Continued to use Bre	Continued to use Breeze server to host online meetings and workgroups as well as
3.5. Pilot, evaluate, and utilize technology to improve access to users in remote locations	Initiated developme	Initiated development of Beginning PowerPoint workshop on CD
3.6. Pilot and evaluate an initiative to address how educators of incarcerated adults can use electronic resources		
<ol> <li>Provide technical support to further the electronic communication initiatives of the CDF Adult Education Office and Landership Projects</li> </ol>		
4.1. Support CDE's maintenance and improvement of an online directory of providers of adult education in California	Maintained online c	Maintained online directory of providers of adult education in California. Sumonted online budget submission page for N/IA/AEEI annigetions.
4.2. Support CDE's development of adult education online grant applications and surveys. including online turbrials	Continued to develo	Continued to develop and support Auroration Office combined database, maxima additions and support Abreed on ODE staff input including creating a
4.3. Support CDE's development of adult education online reporting systems	WIA Table 4 compa	WIA Table 4 comparison table for use by CDE staff, adding ADA data to the
4.4. Provide technical support to prepare files for posting to CDE's Adult Education Office Web site	J18/19-A Addendur Initiated developme	J18/19-A Addendum pages, and modifying the consultant contact report Initiated development of a combined online training registration system where the
<ol> <li>Support CDE's goal of coordinating databases of adult education program information</li> </ol>	user can register fo	user can register for any adult education training in the state

OBJECTIVES AND MAJOR TASKS	STATUS
4.6. Develop crosswalk to improve access from the CDE Adult Education Web site to the Leadership Project Web sites	<ul> <li>Opened online course approvals for FY 2006-07 on April 15</li> <li>Opened J18/19-A Addendum for FY 2006-07 on April 15</li> </ul>
5. Maximize client access to OTAN products and services and obtain client input	
5.1. Produce print informational materials including quarterly newsletter, flyers, and brochures distributed by direct mail and at meetings	<ul> <li>Users were notified by email of postings in the areas selected in their user profiles or asked to participate in online surveys: 15 directed email messages were sent for</li> </ul>
5.2. Develop CD-ROMs for marketing OTAN's Web site and services	a total of 10,171 messages.
5.3. Present workshops and host vendor tables at adult education conferences	<ul> <li>Spring newsletter was produced and mailed to 3033 clients, featuring Podcasting</li> </ul>
5.4. Implement electronic notification strategies and online surveys for feedback 5.5. Identify client categories and solicit input and feedback from representative froms	<ul> <li>Electronic satisfaction surveys from clients were logged and analyzed.</li> <li>Workshore on OTAN services were presented at 3 conferences to 128</li> </ul>
ניטי הסרורוין מוכות כמוכטס מוום סטוטו וויףטו מום וכסמסמכא ווסוו וכףו נסטומואיר וכיטי groups	
B. Information and Reference Services	
6. Maintain and improve electronic and print resource collections on adult education practice and research	
6.1. Maintain and improve linkages to the national adult education information	
6.2 Obtain nertinent data and manare it for electronic access	Ihe number of new documents posted in the electronic forum totaled 107.
6.3. Catalog materials and maintain bibliographic databases	<ul> <li>Users were notified by entail of positings in the areas selected in their user profiles: 15 directed email messages were sent for a total of 10,171 messages.</li> <li>The Adult Education Reference I Ihran. collection totals 1 657</li> </ul>
7. Provide an information reference service for California adult educators	
7.1. Provide electronically searchable databases of bibliographic records and full text documents	<ul> <li>Web site stats show 29,802 searches by users.</li> <li>Staff reconnected disorder to 42 recurses for adult education and connectal information.</li> </ul>
7.2. Respond to online, mail and telephone (800#) requests	
7.3. Customized searches of online databases	<ul> <li>Staff responded directly to 4 requests for archival information.</li> </ul>
7.4. Duplicate materials and distribute by U.S. mail, or distribute electronically by email, electronic file transfer, or fax	<ul> <li>Customized searches of online databases totaled 10.</li> <li>Staff distributed a total of 831 items by fax, email or U.S. mail.</li> </ul>
8. Stimulate improvement of instructional practice by developing innovative systems to link educators with electronic resources	
8.1. Improve and expand For Teachers Web site	<ul> <li>Continued to monitor activity on the AdultEdTeachers Web site.</li> </ul>
8.2. Survey usage of the online lesson plan builder and add features as indicated by field input	<ul> <li>During the quarter, monthly AdultEdTeachers visits averaged 3,045. The new member total for the quarter was 405.</li> <li>Completed programming within the Lesson Plan Builder to allow creating a group, sharing lesson plans with a group, and submitting lesson plans for publication.</li> <li>517 users logged in to the Lesson Plan Builder in this quarter, and 270 worked on</li> </ul>
	a lesson plan.
9. Document and publicize CA Adult Education successful students and programs	
9.1. Research and publicize the stories of successful adult learners and programs	<ul> <li>Accepted 10 nominations of adult education graduates in the tenth cycle of the CA</li> </ul>
9.2. Videotape stories of successful adult learners and programs	<ul> <li>Adult Education Students Succeed project that ended May 26, 2006.</li> <li>Staff recorded 8 client services regarding the Students Succeed program.</li> </ul>
9.3. Catalog, edit, and digitize videotape collections and use to publicize California	<ul> <li>Updated information and student stories on the Students Succeed Web site at www.adultedlearners.org.</li> </ul>

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9.4. Assess value and utilization of successful students and exemplary programs project	<ul> <li>12 Students Succeed recipients received recognition and a plaque at the CCAE Conference in May, accompanied by a multimedia slideshow.</li> <li>Online nomination form developed and initiated</li> </ul>
10. Support the regional network of adult education resource centers with technical assistance and professional services	
10.1. Provide assistance to CA Professional Development Center staff on usage of technology	<ul> <li>390 items distributed to 10 PDC libraries.</li> <li>Continued project of scanning print masters of older training modules and create</li> </ul>
10.2. Acquire materials, catalog, & distribute print and non-print resources	PDF files for distribution on the CALPRO intranet.
10.3. Provide technical assistance to support PDC libraries 11. Maintain and expand adult education archives for the benefit of practitioners,	<ul> <li>Book, video, and DVD titles deposited in PDC libraries now total 675.</li> </ul>
11.1. Acquire and catalog additional items	<ul> <li>The CA Adult Ed Archives now totals 1.723 cataloged print. video. &amp; slide/tapes.</li> </ul>
11.2. Make database of bibliographic records available electronically	<ul> <li>During the quarter, PDF documents on the Web site were accessed 23,138 times.</li> </ul>
11.3. Implement policy and procedures of digitizing prioritized archival items	<ul> <li>Submitted 2 CA Adult Education annual reports to the CA State Library and</li> </ul>
11.4. Research preservation issues and implement migration of resources to newer formats	all 17 "complete" depositories.    Provided start dates of CA Adult Education programs publicized
11.5. Deposit with the CA State Library adult education products as required by statute	Sesquicentennial events, and provided electronic versions of
11.6 Contribute to the Online Archive of California standardized archival "finding aids"	<ul> <li>Entered finding aids for two archival collections into the beta version of a template for submission to the Online Archive of CA.</li> </ul>
12. Support provision of local providers of literacy skills in a workplace context	
12.1. Acquire additional adult VESL/VABE/workplace materials produced with public funds	<ul> <li>The VESL/VABE Clearinghouse collection totals 449 titles cataloged.</li> <li>Resonneed to 4 invitries</li> </ul>
12.2. Maintain online database of VESL/VABE/workplace materials	
12.3. Publicize availability of VESL/VABE/workplace materials and maintain database of requests from the field	<ul> <li>Sent 28 VESL /VABE materials to 8 agencies.</li> <li>Continued revision and upgrade of VESL Workplace Clearinghouse database.</li> </ul>
12.4. Distribute copies of VESL/VABE Workplace materials on a cost recovery basis	<ul> <li>The Employment Training Library now totals 1,206 print and video items.</li> </ul>
12.5. Publicize availability of commercial and government produced employment training materials and loan items to CA adult programs.	<ul> <li>Researched pre-employment work maturity and job search skills for 12 patrons.</li> <li>Loaned 241 Employment Training items to 145 patrons.</li> </ul>
C. Instructional Technology	
13. Obtain Instructional Technology Input from Field Advisory Group	
13.1 Identify and recruit members	<ul> <li>Individual contacts with advisory group members resulted in discussion on the</li> </ul>
13.2 Develop input process and hold periodic meetings	Technology Mentor Network list of several classroom technologies such as
13.3 Implement suggestions from the advisory group	podcasting and video projects
14. Provide planning support to agencies implementing new technology	
14.1. Assist local agencies with the technology planning process	<ul> <li>Continued to support technology plan online submission form for current year</li> </ul>
14.2. Maintain and improve online technology planner	<ul> <li>Followed up on 21 agencies that did not initially pass the review</li> </ul>
14.3. Coordinate a field-based process to update the California Adult Education Technology Plan for the years 2006 – 2009	<ul> <li>Succeeded in getting all required agency technology plans reviewed and approved</li> <li>Provided support for technology planning to 2 individuals.</li> </ul>

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14.4 Identify and pilot strategies for meeting needs of small agencies for local technical support	<ul> <li>Initiated and publicized an "Ask the Techie" strand of the Q&amp;A discussion boards on both <u>www.otan.us</u> and <u>www.adultedteachers.org</u></li> <li>Initiated an "Ask the Techie" column in the OTAN newsletter</li> </ul>
15. Research and make available information regarding new and emerging technologies and available learning resources	
15.1. Research and acquire information regarding new technologies and resources	<ul> <li>Monitored newsletters and Web sites for current information on new technologies.</li> <li>Provided information to the field via listservs and workshops on blogging.</li> </ul>
technology 15.3 Drovide opportunities for adult adurators to sample new technologies	<ul> <li>podcasting, sharing photos and video and other Web 2.0 developments.</li> <li>Provided monthly update of the "Internet in the Classroom" Web site features.</li> </ul>
15.4. Develop and archive a videotape library of exemplary classroom practice and reflections by teachers and administrators, for use in multiple professional development professional	<ul> <li>Publicized conferences with technology sessions in "Master Calendar" on Web site.</li> <li>Videotaped one classroom in Pacoima where students were using audio card</li> </ul>
15.5 Produce and make available online video-based demonstrations of technology integration	<ul> <li>reader machines, and continued editing this video for dissemination</li> <li>Demonstrated at professional conferences the educational use of new</li> </ul>
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15.7 Promote with publishers the development of adult appropriate mediated materials	<ul> <li>Promoted development of adult appropriate materials with 10 vendors.</li> <li>The print and non-print Educational Technology library now totals 1,419 titles.</li> </ul>
16. Facilitate Technology Integration Mentor Academy (TIMAC)	
16.1. Recruit and select participants and trainers	Conducted a 2-day TIMAC training for 29 TIMAC mentors on digital video editing,
16.2. Provide training and follow-up support 16.3. Evaluate Academy outcomes and make improvements	<ul> <li>interactive whiteboards in the classroom, and year-end evaluation activities</li> <li>Conducted one videoconference with Año Nuevo State Park for TIMAC mentors.</li> </ul>
16.4 Support network of Academy graduates to provide statewide leadership in	Conducted 2 online and 2 face-to-face meetings to plan curriculum for the     Tochoology Interaction Monter Academy (TIMAC)
reciniology integration	Communicated with first and second-vear participants reparding Academy plans
	for current year of applications, and selected and notified 15 new participants for
	<ul> <li>2006-08</li> <li>Updated online data collection tools for TIMAC participants and their mentees.</li> </ul>
17. Support Technology Mentor Network	
17.1. Publicize Network and recruit members	Continued to support the Technology Mentor Network email list, which has 76
17.2. Provide activities aimed at developing a sense of professional community	
17.3. Collaborate to provide technology-based workshops and activities at state conferences	
17.4 Encourage the Technology Mentor Network to grow as an organization with goals and objectives	<ul> <li>Hosted dinner for technology mentors at CATESOL conterence in April</li> </ul>
18. Provide training on planning and implementing instructional technologies	
18.1. Provide training for instructors on various types of instructional technologies	<ul> <li>Provided 4 trainings on the use of technology in instruction for a total of 98</li> </ul>
18.2. Track and evaluate role and effectiveness of different modes of training	<ul> <li>participants.</li> <li>Trained TIMAC participants in use of videoconferencing equipment</li> </ul>
	Encouraged experimentation with blogging and podcasting via listservs and     conference presentations.     conference pr
	Ottered one online workshop via breeze to a participants