

Thank you for attending the ETS HiSET® Program presentation on the Best Practices in the Time of Coronavirus (COVID-19) and Closures for California Adult Education Programs and Test Centers, May 2020. Please see the following information and links from our presentation.



April and May 2020 Webinars

Please click [HERE](#) to view and register for the Video on Demand recordings of our webinars from April.

Please click [HERE](#) to view and register for the remaining webinars we are offering in May.

To stay connected with the HiSET program, sign up for our newsletter [HERE](#). You can also follow us on [Facebook](#) and [Twitter](#).

Resources for HiSET Test Centers and Adult Educators

For Coronavirus (COVID-19) HiSET Test updates including seat availability for test takers, test center closures, test postponements, rescheduling, refunds, FAQs, free test prep materials, , voucher ordering and other key updates, please visit <https://www.ets.org/s/cv/hiset/the-americas/>.

The new “Coronavirus (COVID-19) HiSET® Distance Learning Support for Educators” page is live! <https://www.ets.org/s/cv/hiset/ae-support/>

Links

We have included below links to the resources we mentioned during the presentation and a list of Q&As from the sessions.

Tips and Strategies for Getting Ready for the HiSET® Exam:

<https://hiset.ets.org/prepare/tips>

Learn about the HiSET exam – the content tested and test structure in the HiSET – Test at a Glance (TAAG)

English: https://hiset.ets.org/s/pdf/2020_taat.pdf

Spanish: https://hiset.ets.org/s/pdf/2020_taat_es.pdf

Test takers can plan their study time using the HiSET Study Companion

English: https://hiset.ets.org/s/pdf/study_companion.pdf
Spanish: https://hiset.ets.org/s/pdf/study_companion_es.pdf

Download the Free Printable Practice Tests and sample questions:
<https://hiset.ets.org/resources/prep/#free-practice-tests>
https://hiset.ets.org/s/pdf/sample_questions.pdf

Use the list of Khan Academy® Math Tutorial Videos and Exercises:
https://hiset.ets.org/s/pdf/list_free_videos.pdf

Access the Math Interactive Practice Tests:
<https://www.ets-cls.org/hiset/>

Use the Writing Response Scoring Guide and Scored Writing Response Samples
https://hiset.ets.org/s/pdf/writing_response_scoring_guide.pdf
https://hiset.ets.org/s/pdf/2016_scored_sample_writing_responses.pdf

Spanish language webpage
<https://hiset.ets.org/es/test-takers>

NEW from ETS

Educators can continue to develop students' reading, writing and English-language learning skills with these free eLearning tools developed by ETS Research & Development scientists. Learn more: <https://bit.ly/2QDZlp4>

Writing Mentor®

<https://mentormywriting.org/>

RelayReader™

<https://relayreader.org/>

Amazon Alexa Skills

https://www.amazon.com/s?k=Foundry+English&i=alexa-skills&ref=nb_sb_noss

Q&As

Q: With many centers closed, will students have longer than 12 months to complete the battery (all 5 subtests)?

A: Yes, we are currently looking to extend the test window by 60 days.

Q: How can we determine if we have an emergency test center in my state or if there are any open testing centers nearby?

A: State and local governments determine if emergency testing centers qualify as an essential business. Test takers can if test centers in their area are open and have seat availability or manage their test schedule by logging into their [HiSET account](#). Any testing centers that are currently open and have available seats will be listed.

Q: When will remote proctoring be available?

A: We are currently in the early stages of investigating remote proctoring as a viable option. To continue to receive updates about this and other exciting information, please sign up for our newsletter [HERE](#).

Q: When will practice tests be updated? When will they be available?

A: Not surprisingly, the current situation has greatly impacted our operations. With that in mind the updated materials that are typically released on our website on September 1st will be released in November this year. This year's release will include an Official Practice Test (OPT). Additional practice tests (pdfs), including free versions, are available on our website <https://hiset.ets.org/prepare/materials/> and can be shared digitally. OPTs are available in digital format with enhanced score reports through Essential Education. You access them [here](#).

Q: Where can we find resources in Spanish?

A: All HiSET test taker facing materials, including practice tests, are available in English and Spanish and can be found [HERE](#). We are always looking for effective free or low-cost resources to recommend and regularly update our postings as more resources become available.

Q: If our state closes all testing centers, do we still need to report our closing to HiSET/ETS?

A: Please notify HiSET Test Administration Services (for Test Centers) of all closures, so we have an accurate accounting of the current open centers. Some local centers have been granted special permission from state and local governments to remain open as emergency testing locations, so we do not want to assume that centers are closed if they are not. TAS can be reached:

Telephone: 1-800-257-5123, option 3 Email: HiSETTAS@ets.org

Monday – Friday from 8 a.m. – 6 p.m. Eastern Time

Q: If a test taker needs to cancel, reschedule, or request a refund, who do they contact?

A: Test takers should contact customer service by calling 1-855-MyHiSET to reschedule with fees waived or to request a refund. Test takers will not be penalized for cancellations related to COVID-19 through at least June 30, 2020.

Q: Do test centers need to provide masks, gloves and Lysol wipes for each client?

A: Testing centers may elect to provide these items to students, but there is no requirement from HiSET or ETS to do so.

Q: Are proctors and examiners allowed to wear masks and gloves during testing?

A: Yes, proctors and examiners are permitted to wear gloves and masks during testing

Helpful Links

World Health Organization (WHO)

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

How to protect the public from Coronavirus (2019-nCoV)

Centers for Disease Control and Prevention (CDC)

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>

Tips about prevention & additional information and guidance about 2019 coronavirus

The New York Times Interactive States Reopening Map

<https://www.nytimes.com/interactive/2020/us/states-reopen-map-coronavirus.html>

AT&T

<https://about.att.com/pages/COVID-19.html>

Late fees and overage charges waived by request and no discontinuation of service during the pandemic.

Comcast/Xfinity

<https://corporate.comcast.com/covid-19>

New customers will receive two months of free service in response to the Coronavirus emergency.

Verizon

<https://www.verizon.com/about/news/verizon-help-customers-and-small-businesses/>

Request protection against late fees and discontinuation of service for a limited time.

Spectrum®

<https://www.spectrum.net/support/covid-19-community-assistance/>

Free or reduced access to through public use WiFi hotspots and low-income programs

Essential Education

<https://www.essentialled.com/educators/distance-learning-update>

- Includes tips, tricks, and tools to make a successful transition from classroom instruction to online learning and discussion around distance learning
- Offer includes two discounted, short-term license bundles to prepare adult educators for the influx of distance learners. All courses can be accessed from any device, anywhere, at any time

Paxen Publishing

Keep Your Classes Going During This Challenging Time

Join us for a detailed look at how you can keep your learners engaged in their studies, so they do not lose any time or momentum they have gained toward achieving critical academic skills.

Tuesday, May 19
11:00 AM (CDT)

Thursday, May 21
3:00 PM (CDT)

Tuesday, May 26
11:00 AM (CDT)

Thursday, May 28
3:00 PM (CDT)

Click the link below to register for the date & time that best fits your schedule

<https://attendee.gotowebinar.com/rt/3936221247800922384>

The Perfect Couple - A Blended Learning Match

We will discuss this instructional approach, which integrates high-quality digital content with traditional print instruction in order to personalize learning, extend learning time, and provide flexibility for students and teachers. Curriculum becomes more flexible, too
Join us to see how blended learning can give you and your learners an advantage.

Tuesday, June 2
11:00 AM (CDT)

Click the link below to register

<https://attendee.gotowebinar.com/register/7407404745457412112>

Thursday, June 4

3:00 PM (CDT)

Click the link below to register

<https://attendee.gotowebinar.com/register/6363876951232912912>

Aztec Software

Aztec Software is offering free access to test prep which allows educators to track student progress and securely manage user access

<https://www.aztecsoftware.com/192020-2/>

Aztec Software's Life Skills Education – Social & Emotional Online Learning Series

<https://www.aztecsoftware.com/19fseo/>

New Readers Press

FREE 90-day Pilot Online Learning Course

<https://www.newreaderspress.com/hiset-exam-prep-course>

New Readers Press Learning Upgrade

<https://www.newreaderspress.com/learning-upgrade>

Free 4-month pilots plus a special expansion package for current customers

CASEL CARES

<https://casel.org/covid-resources/>

Using Social Emotional Learning ["SEL"] to address how SEL can be most helpful in response to today's learning environments

California Specific Links

CA.gov State COVID 19 Web site:

Resources by department including education (school closings, etc.), tool kit(s), health guides and more:

<https://covid19.ca.gov/>

CA.gov workers resource guide:

Resources for filing unemployment claims and more

English version: https://www.edd.ca.gov/about_edd/coronavirus-2019.htm

Spanish version: https://www.edd.ca.gov/about_edd/coronavirus-2019-espanol.htm

CDE.CA.gov Coronavirus (COVID-19) Web site:

Resource provided through the California Department of Education Web site

<https://www.cde.ca.gov/ls/he/hn/coronavirus.asp>

California Council for Adult Education (CCAIE) COVID-19 Resource Center for CCAIE members

<https://www.ccaestate.org/covid19-resource-center>

COVID-19 Field Support Guide Sponsored by OTAN, CALPRO and CASAS

<https://otan.us/resources/covid-19-field-support/>

Outreach and Technical Assistance Network (OTAN)

California Adult Literacy Professional Development Project (CALPRO)
Comprehensive Adult Student Assessment Systems (CASAS)

Includes member videos and presentations, resources on distance learning, FAQs,
postings from the CDE Adult Education Office and other resources

US DOE Office of Career, Technical and Adult Education (OCTAE) Program Memorandum published on
March 27, 2020

<https://www2.ed.gov/about/offices/list/ovae/pi/AdultEd/octae-program-memo-20-3.pdf>

Adult Education and Family Literacy Act and COVID-19 – FAQs

COVID-19 Resources from CATESOL serving California and Nevada Teachers of English to Speakers of
Other Languages

https://www.catesol.org/covid-19_resources.php

CASAS COVID-19 Testing Guide

<https://www.casas.org/social-media-newsroom/2020/03/27/casas-testing-during-the-covid-19-pandemic>

LAUSD COVID 19 updates (English and Spanish)

<https://achieve.lausd.net/latestnews>

West Contra Costa Adult Education (WCCAE) Remote Learning via Student's Mobile Phones Guide

https://docs.google.com/document/d/11l2iiZzJEctiNjhSLtxStlJtU1srL1ocdhVjsBgl_r4/edit#

Sweetwater COVID 19 resource and district updates

<http://www.sweetwaterschools.org/covid-19-information/>

Long Beach official COVID 19 updates

<http://www.longbeach.gov/health/diseases-and-condition/information-on/coronavirus/>

High School Equivalency Program (HEP) California

California State University Bakersfield Coronavirus 2019 (COVID-19) Updates

<https://www.csub.edu/hep/>

Sacramento State Coronavirus 2019 (COVID-19) Updates

<https://www.csus.edu/student-affairs/centers-programs/high-school-equivalency-program/>

California State University Fullerton Coronavirus 2019 (COVID-19) Updates

<http://www.fullerton.edu/hep/>

CDE COVID 19 Distance Learning Resources

https://www.cde.ca.gov/ls/he/hn/appendix1.asp?fbclid=IwAR1Kw07gJR-pJ0uPi1TjQEN8zvwRYICXIWJbqtWyPOOMqOqGCArVYNf4V_U